

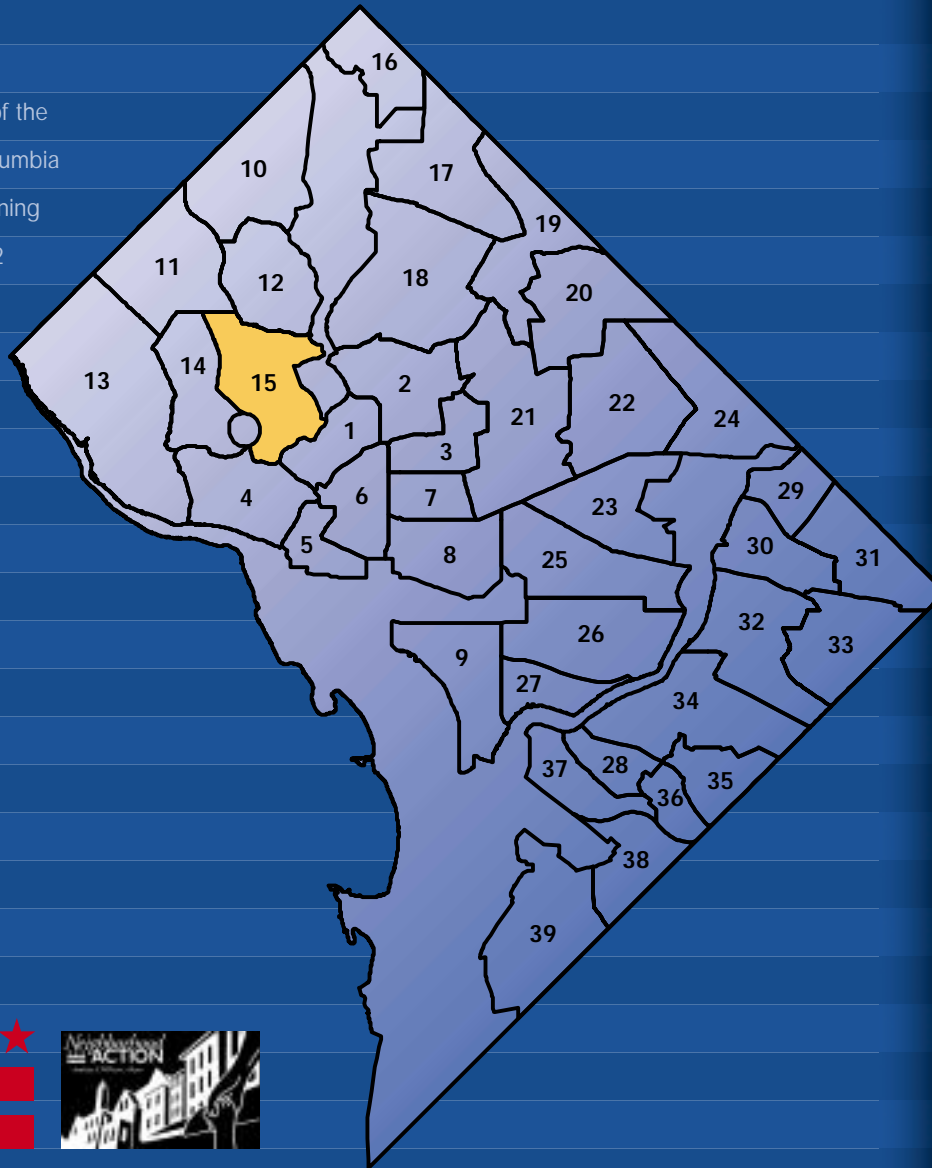
Neighborhood Cluster

15

District of Columbia Strategic Neighborhood Action Plan

Prepared by

Government of the
District of Columbia
Office of Planning
Summer 2002



GOVERNMENT OF THE DISTRICT OF COLUMBIA, ANTHONY A. WILLIAMS, MAYOR



Cleveland Park
Mass. Ave. Heights
Woodland-Normanstone Terrace
Woodley Park

Acknowledgments

*The following people and groups
deserve special recognition for the
time they dedicated to developing
this plan for Cluster 15:*

Advisory Neighborhood Commission 3C
Cleveland Park Citizens Association
Cleveland Park Historical Society
Cluster 15 Neighborhood Steering Committee
Residents of Cleveland Park, Massachusetts
Avenue Heights, Woodland-Normanstone
Terrace, and Woodley Park,
Woodley Park Community Association

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Letter From the Mayor



Dear Resident,

I am very proud to present the Strategic Neighborhood Action Plan (SNAP) for your Neighborhood Cluster. I personally want to congratulate all the citizens, the citizen and civic associations, the faith community, the Advisory Neighborhood Commissioners, the businesses, and others that helped shape this plan.

I have personally reviewed these plans and am struck by the tremendous amount of work, thought, and commitment that went into their preparation. I value these SNAPs as a way to communicate directly with you, the residents and stakeholders of this marvelous city.

What began at the city-wide level with the first and second Citizen Summits in 1999 and 2001 has been expanded at the neighborhood level through the Neighborhood Planning, Neighborhood Service, and Neighborhood Outreach efforts—all part of the overall Neighborhood *Action* program. Through this triad, I have heard your concerns and priorities directly and have taken measures to respond.

This Strategic Neighborhood Action Plan is not just words on paper. Every agency in my administration has reviewed these plans to see how they might contribute to advancing the priorities and objectives you outlined here. As you know, this was a tough budget year. I instructed agencies to preserve their commitments to addressing your priorities, as they assessed how and where to trim their budgets. What's more, additional funding was provided to specifically accomplish a number of important neighborhood priorities articulated through the SNAPs across the city. This approach includes funding to install an additional 600 litter cans across the city; hire an additional Fire Inspector for every Ward; add another staff person under the Clean City Administrator, who will further the goal of neighborhood cleanliness; hire additional Historic Preservation staff to review projects in historic areas; and more. While not every priority was met, such changes signal tangible evidence of my belief that the business of government starts with the business of the people.

This SNAP document is a first of its kind. It is the first time a major city has coordinated a plan with every neighborhood in the city in a single year. It is the first product of many that will provide citizens with a record of how this government will directly respond to your priorities.

I am excited about this SNAP document and about what it signals for the future of our neighborhoods and our city. I look forward to working with you, my agencies, and other stakeholders to implement the many significant priorities you have identified here. Congratulations, and now the work begins.

Sincerely,

Anthony A. Williams
Mayor

Dear Resident,

Enclosed is your Neighborhood Cluster's Strategic Neighborhood Action Plan (SNAP). I want to personally thank all who contributed to developing this plan and congratulate them for their hard work. Many in your neighborhood devoted considerable time identifying strategies to improve the quality of life in your neighborhood. This effort has helped us—the District government—better partner with you to make concrete improvements in our communities.

Your SNAP is a new kind of "plan for action" because it will not simply sit on a shelf. It is a document that lists key commitments by agencies and includes a timeline for implementation. It is a document whereby the commitments will be tracked by the Mayor's Office of Neighborhood *Action* to ensure that they are fol-

lowed through to completion. It is an action plan and a foundation of our city's budget.

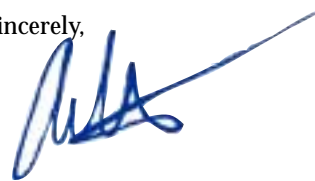
With the same level of deep commitment in developing this plan, I urge you—neighborhood groups, the faith community, businesses, nonprofits, Advisory Neighborhood Commissioners, and others—to help implement the remaining actions. While I know many of you have been active in your neighborhoods for years, implementing specific actions in this plan will help unite government and citizen efforts through its goal of addressing specific priorities identified by your neighbors.

Our work with you in your neighborhoods has just begun! Your Neighborhood Planner, Robert Collins, who helped develop this SNAP, will continue to work with you and the District Department of Transportation on the Ward 3 Traffic Policy

Committee. He will also help initiate a Building and Land Regulation Task Force for Ward 3 as part of the Neighborhood *Action* Team.

I look forward to our continued work with you in your Neighborhood Cluster. Thank you and congratulations once again for all your hard work and dedication in developing this SNAP.

Sincerely,



Andrew A. Altman
Director, Office of Planning

Letter From the Director



Neighborhood Action

Three years ago, Mayor Williams's administration developed a new framework for how the District government would work together with citizens and other partners to make good decisions and to improve our city. This framework was the start of *Neighborhood Action*. The mission of *Neighborhood Action* is to empower citizens to improve their communities by mobilizing and coordinating the resources of government, businesses, nonprofits, the faith community, neighborhood leaders, and the citizens themselves. *Neighborhood Action* has held four Citizen Summits: one in November 1999, a follow-up in January 2000, one in October 2001, and another in December 2001. There were also two Youth Summits to hear from our younger residents. At those public forums, citizens shared their priorities for the city, which helped redefine our District government's priorities at the city-wide level.

It was also realized, however, that there was much work to be done at the neighborhood level. As part of

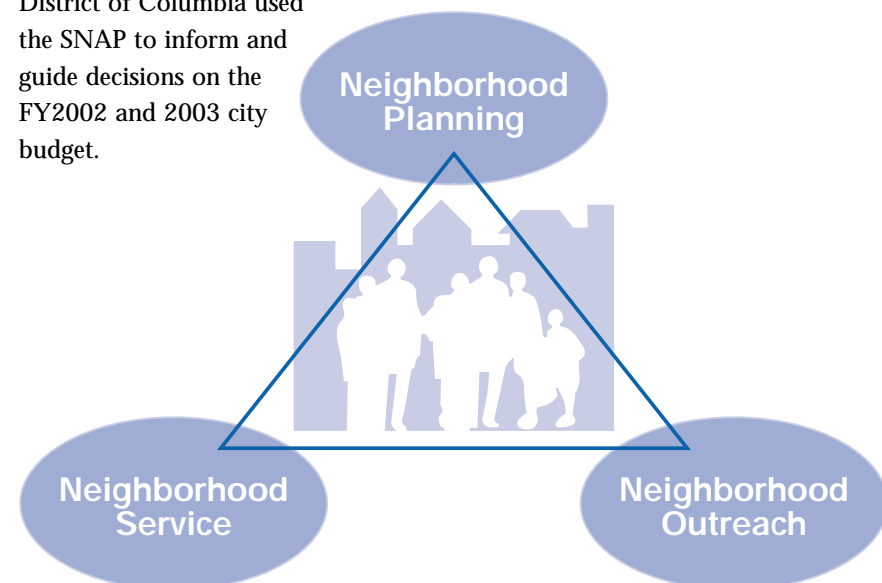
Neighborhood Action, the *Neighborhood Action Triangle* was created—three neighborhood initiatives aimed to identify and then solve neighborhood-specific issues. They are the *Neighborhood Service Initiative*, the *Neighborhood Outreach Program*, and the *Neighborhood Planning Initiative*. **Neighborhood Service** addresses recurring service delivery problems that require the coordinated involvement of more than one agency. **Neighborhood Outreach** holds public meetings, town halls, “coffee with the Mayor,” and other meetings to ensure that this administration stays connected to neighborhood issues. **Neighborhood Planning** has been working with citizens to identify top priority issues and to develop Strategic Neighborhood Action Plans (SNAPs) for each of the 39 Neighborhood Clusters in the city.

Strategic Neighborhood Action Plan

This document is the SNAP for your Neighborhood Cluster. Citizens, citizen groups, businesses, the faith community, Advisory Neighborhood Commissioners, and others helped

develop this plan with the *Neighborhood Planning Initiative* located in the DC Office of Planning (OP).

The SNAP is part of *Neighborhood Action*, which is Mayor Williams's initiative to reengage citizens in the governance of their city and to establish a vision, priorities, and action for your Neighborhood Cluster. For the first time in the District, the SNAP provides residents a process to articulate and begin addressing many of the neighborhoods' most pressing challenges. The government of the District of Columbia used the SNAP to inform and guide decisions on the FY2002 and 2003 city budget.



Introduction

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Unlike the long-range goals of the Comprehensive Plan, the SNAP identifies near-term goals (i.e., goals for a 2-year period). Through a series of community workshops and steering committee meetings, community stakeholders identified the priority areas of the Cluster 15 SNAP: (1) More Responsive and Effective Government Especially in Zoning and Building Code Enforcement; (2) Improved Transportation Management and Parking Regulation and Enforcement; and (3) Green Space, Parks, and Bike Trails. Those three priorities and the actions recommended to address them reinforce several community concerns identified in the Ward 3 plan. Progress on each action committed to by a District agency will be tracked through annual status reports by the Office of Neighborhood Action.

Although the SNAP is an independent planning document not tied to the Comprehensive Plan, it could inform residents about how the Comprehensive Plan is updated in the future. Currently, the Mayor and Council are appointing a Comprehensive Planning

Task Force representing a broad cross-section of stakeholders to work with the Office of Planning as it undertakes a review of the current plan and planning process.

The Comprehensive Plan

Throughout the SNAP process, residents asked, “How do Strategic Neighborhood Action Plans relate to the Comprehensive Plan?” While both documents outline a vision for neighborhoods and include concrete and identifiable goals for your community, there are differences in how they are used by District agencies and what the immediacy is of their effect on your neighborhood.

The *Comprehensive Plan for the National Capital* is a long-range (20 years) general policy document that provides overall guidance for the future planning and development of Washington, DC. District agencies use this document as a guide to ensure that their actions reinforce the long-term goals of the city. The Comprehensive Plan was first proposed by the Mayor and adopted by the Council in 1984 and 1985, respectively.

Amendments to the plan are proposed by the Mayor and approved by the Council every 4 years. The plan has been amended in 1989, 1994, and 1998. The plan includes both local and Federal elements and is the only planning document mandated by the Home Rule Act. There are 10 local elements, which together are usually referred to as the “District of Columbia Comprehensive Plan”: General Provisions, Economic Development, Housing, Environmental Protection, Transportation, Public Facilities, Urban Design, Downtown Plan, Human Services, and Land Use.

The Ward 3 plan is one part of the goals for the Comprehensive Plan. It establishes a vision for Ward 3 over 5 years (1999–2004) and highlights nine areas of focus. Major themes for all Ward 3 neighborhoods include protecting residential neighborhoods, controlling redevelopment, preserving and promoting cultural and natural amenities, preserving the historic character, and sharing the burden of city-wide issues.

A Message From Your Neighborhood Planner

As your Neighborhood Planning Coordinator, my job has been to guide residents and stakeholders of Cluster 15 through the neighborhood planning process. The goal of this process was to facilitate a citizen-driven effort to identify neighborhood priorities to help guide District agencies, nonprofits, and others to improve the quality of life in your neighborhood. Together, we have produced your first Strategic Neighborhood Action Plan (SNAP). This effort has truly been monumental!

This task has not been easy considering the complexity of your priority issues. Cluster 15, like most of Ward 3, is dealing with difficult issues that don't have quick fixes. Those issues include traffic congestion, government accountability, and development controls. Many of you feel that the District has long neglected those issues, does not have proper enforcement mechanisms, and has not had the proper resources to deal with them effectively. This document clearly articulates the issues and

will help all of us begin to articulate a plan of action for addressing many of them.

Historically, I know that many of you have taken the initiative to begin change and not to wait for government to try to fix the issues. This approach also applies to the SNAP, because you have not waited for this document to be published before taking on these tough issues. For example, one of the top priorities for Cluster 15 is Traffic Management and Parking Enforcement. Starting last summer, following the Mayor's Ward 3 Traffic Summit, citizens requested that the District Department of Transportation (DDOT) and the Metropolitan Police Department (MPD) form a Ward 3 Traffic Policy Committee. The committee was charged with working on the many transportation-related issues in Ward 3 and improving communication channels between the city government and the citizens. This committee has proven to be very useful, and it is largely through your hard work that things are changing.

Finally, I would like to recognize the tremendous commitment and dedication of those who participated in this planning process. Cluster 15 is fortunate to have so many energetic and concerned citizens. Your fellow citizens and neighbors should be proud of the plan that you helped create. I look forward to continuing to work with you and your community to implement the actions outlined in this plan and to achieve the vision for safe, livable, and vibrant neighborhoods throughout the District of Columbia.

To better understand what makes your Neighborhood Cluster special, please read the following sections that describe both the positive and negative conditions found in your communities, including physical characteristics, demographics, and recent activity in your neighborhood.

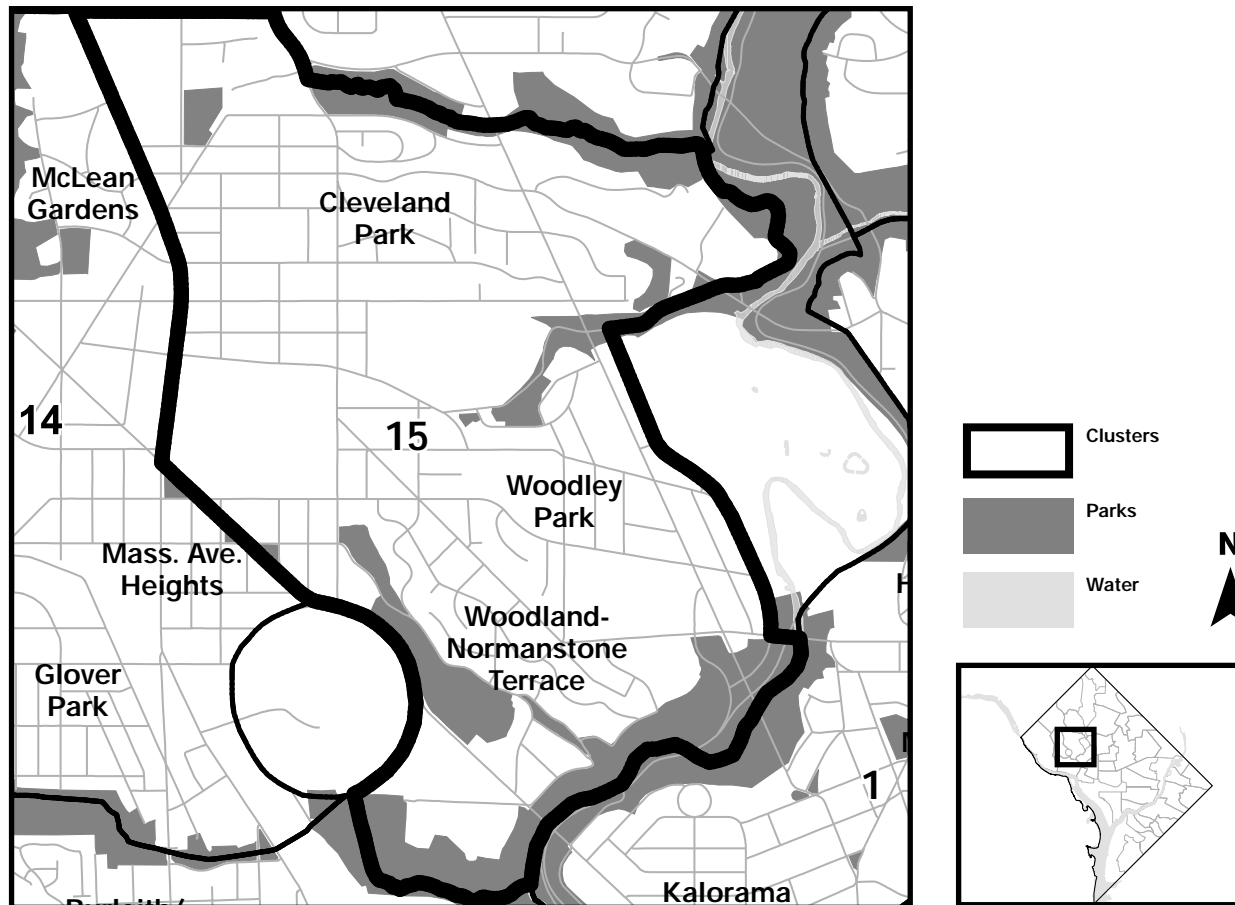
Robert Collins

Neighborhood Planner, Cluster 15

State of the Cluster

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Cluster 15: Cleveland Park, Woodley Park, Mass. Ave. Heights,
Woodland-Normanstone Terrace



Cluster 15 Neighborhoods

This document is the first SNAP developed for Neighborhood Cluster 15. Your Neighborhood Cluster is shown on the map to the left and is bounded by Rock Creek Park on the east, Melvin Hazen Park on the north, Wisconsin Avenue on the west, and Massachusetts Avenue on the south. It includes the following neighborhoods:

- Cleveland Park
- Massachusetts Avenue Heights
- Woodland-Normanstone Terrace
- Woodley Park

These four neighborhoods developed this SNAP with the help of your Neighborhood Planner, Robert Collins.

Physical Characteristics and Assets

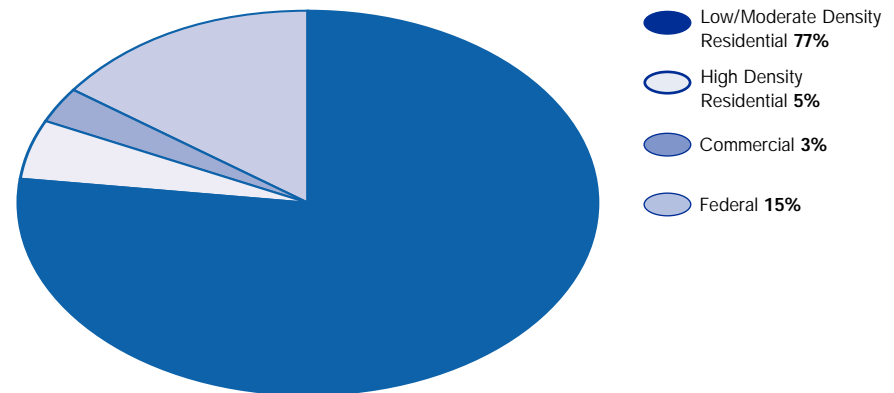
Cluster 15 is defined by its attractive tree-lined streets, stable neighborhoods, and proximity to open space.

Before 1900, Cluster 15 was home to several large estates including one that was owned for a period of time by President Grover Cleveland. As the city began to expand beyond its original boundaries following the Civil War, many of the large estates began to be subdivided. Streetcar lines, first along Wisconsin Avenue then along Connecticut Avenue, brought willing buyers to the new communities. By 1930, most of the Cluster had been developed and looked very similar to the way it

looks today. The year 1982 brought the opening of the Woodley Park and the Cleveland Park Metro stations to the Cluster.

Today, Cluster 15's land uses are predominantly residential, but it does have several commercial areas including two along Connecticut Avenue and one along Wisconsin Avenue that it shares with Cluster 14. A breakout of the types and corresponding percentages of land uses for this Cluster is shown on the adjacent pie chart.

Land Uses in Cluster 15



Source: Zoning Data contained in the Central DC GIS Database maintained by DC Office of the Chief Technology Officer, as of April 2002

Typical neighborhood street in Cleveland Park



Woodley Park Metro Station



Key assets and features of Cluster 15 include the following:

- *Sound housing stock and a strong real estate market.*
- *Direct access to Rock Creek Park, which offers a wide variety of recreational opportunities.*
- *Easy accessibility to downtown DC and Montgomery County, Maryland, through Connecticut Avenue, Wisconsin Avenue, and Massachusetts Avenue.*
- *Woodley Park and Cleveland Park Metro stations, which offer transportation options and connections for the residents of Cluster 15 and for visitors to the area.*
- *Several of the region's best public elementary schools according to test scores: Eaton, Hearst, and Oyster Schools.*
- *Commercial areas along Connecticut Avenue and Wisconsin Avenue that offer a variety of neighborhood-serving businesses and that host a variety of community services and institutions.*
- *Cleveland Park and Woodley Park Historic Districts, as well as numerous of historic resources in the Cluster, which offer a connection to the District's past.*
- *The National Zoo and the National Cathedral, which offer national treasures at the residents' backdoor.*
- *The Cleveland Park Historical Society, which hosts an annual home and garden tour.*
- *National Cathedral, which hosts the world-famous Flower Mart each May.*

Rock Creek Park



Demographics

Cluster 15—which includes the neighborhoods of Cleveland Park, Massachusetts Avenue Heights, Woodland-Normanstone Terrace, and Woodley Park—has approximately 12,300 residents, representing about 2% of the District’s population. Racially, White residents make up the majority of residents in this Cluster (84%). African Americans account for 7% of the population, which is the second highest percentage out of the six Clusters in Ward 3. The Cluster’s median household income (\$73,156) is well above the city-wide median of \$43,001. The adjacent chart provides some basic information on your neighborhood such as age, race and ethnicity, and family income for 2000. It also shows data for 1990, which allows you to see how your Cluster has changed. To learn more about other demographics, you may obtain a copy of your Cluster 15 Databook by contacting the DC Office of Planning at 202-442-7600.

	Cluster 15: 1990	Cluster 15: 2000	City-wide: 2000
Population	12,869	12,306	572,059
Age			
Under 18 Years	11%	11%	20%
Between 18 and 65 Years	72%	73%	68%
Over 65 Years	17%	16%	12%
Race and Ethnicity			
African American	6%	7%	60%
White	88%	84%	31%
Hispanic ¹	8%	7%	8%
Income			
Median Household Income ²	\$51,071	\$73,156 ³	\$43,001 ³
Education			
High School Graduates	93%	Data not yet available	78%
College Graduates	72%	Data not yet available	39%
Housing			
Occupied Housing Units	6,539 units	6,329 units	248,338 units
Percentage of Housing Units Owner-Occupied	42%	47%	41%

Source: U.S. Census Bureau, 1990 and 2000 data.

1. People of Hispanic origin may be of any race.

2. Median income is the income level at which half of the households earn more and half earn less. It is literally the income that is in the middle.

3. Claritas, Inc., 1998 data.

Recent Neighborhood Activity

Included below are both public and private activities that have occurred over the past few years in Cluster 15. While the Cluster's neighborhoods remain strong and stable, many of the activities listed have prompted discussion among residents, developers, businesses, institutions, and government.

The following is a list of recent activities:

- *Completely rebuilding the Oyster School, which is the first new public school building in Ward 3 in several decades.*
- *Renovating the Porter Street Bridge over Rock Creek Park.*
- *Completely renovating Porter Street from Connecticut Avenue to 34th Street.*
- *Having new residential units completed or under construction at the Henry Adams House on Calvert Street.*
- *As proposed, expanding the Giant Food Store at Wisconsin Avenue and Newark Street.*
- *Constructing a new gymnasium for the National Cathedral School.*
- *As proposed, redeveloping the 3600 block of Connecticut Avenue by the Starwood Company.*
- *As proposed, selling and re-using both the Tregaron and Rosedale Estates.*

The Recent Neighborhood Activity map on the next page depicts the key activities in your cluster.

Reconstruction of Porter Street



Recent Neighborhood Activity in Cluster 15



Citizen-Driven Process

The commitment of Neighborhood *Action* is to engage citizens in the governance of their city and to align government priorities with citizens' priorities. Following the tradition of the Citizen Summit, the Neighborhood Planning Initiative has citizen engagement at the core of its mission. As such, the process for developing your SNAP was built around a four-phase, citizen-driven process: (1) Start Up, (2) Visioning and Identifying Essential Ingredients, (3) Action Planning, and (4) Validation.

The hard work began in phase two, when a Visioning and Identifying Essential Ingredients Workshop was held in each Neighborhood Cluster between January and June 2001. At this workshop, citizens were asked to create a list of essential ingredients for their Cluster. Essential ingredients are characteristics vital to making a neighborhood a place where people and families can live and thrive.

Your Cluster identified and ranked the following 12 essential ingredients as vital for a livable community:

1. More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement
2. Improved Transportation Management and Parking Regulation and Enforcement
3. Green Space, Parks, and Bike Trails
4. Improved Public Schools
5. Historic Preservation
6. Public Safety
7. Housing Opportunities
8. Quality of Life
9. Business and Commercial Development
10. Billboard and Sign Control
11. Improved Mass Transit Options
12. Improved Trash Service and Sanitation

Cluster Priorities

Participants from Cluster 15 were then asked to identify three priority essential ingredients that would be the focus of additional action planning. For FY2002 and FY2003, they agreed on the following priority Ingredients:

- More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement
- Improved Transportation Management and Parking Regulation and Enforcement
- Green Space, Parks, and Bike Trails

Next, residents were invited to participate in a series of Action Planning meetings to identify specific actions for addressing their priorities. During this extensive exercise, participants were challenged to think strategically about the necessary steps and the specific locations to begin addressing the priorities. With the detailed priorities, objectives, actions, and locations, the SNAP served as a tool for District agencies in preparing their FY2003 budgets.

Developing Your SNAP

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How We Involved You:

Phase I: Start Up

- Conducted informal consultations with neighborhood leaders and hosted three community meetings with the Neighborhood Services Coordinator to introduce the SNAP process to the greater community. Overall, approximately 120 people were consulted throughout Ward 3.
- Recruited and formed a Cluster 15 Neighborhood Steering Committee, to plan and promote the Neighborhood Cluster Workshop and consult with regularly throughout the process.
- A Neighborhood Steering Committee meeting was held on April 9, 2001, followed by ongoing consultation in preparation for the workshop.

Phase II: Visioning & Identifying Essential Ingredients

- Convened a Neighborhood Cluster Workshop on May 19, 2001, at the University of the District of Columbia to identify the Essential Ingredients for a healthy neighborhood and establish priorities.

Phase III: Action Planning

- Organized Action Planning Work Sessions from June to August 2001 to develop preliminary action plans for the top 3 priorities identified at the workshop. An email user group was also established to share information.

Phase IV: Validation

- Hosted a final Neighborhood Cluster Steering Committee meeting to review and validate the draft plan in late August 2001. The final draft was also sent out to the entire email user group who were asked to review, comment & validate by mid-September 2001.

Community Outreach

- Announced and publicized SNAP related meetings and Workshop using a variety of outreach methods including: announcement at ANC and citizen association meetings, posted flyers, newspaper ads, and email notification.
- Over 40 citizens participated in the Planning Process for Cluster 15.

District agencies then reviewed the neighborhood priorities as they reviewed their FY2002 budget and developed their proposed FY2003 budget. Beginning in October 2001, more than 40 agencies reviewed recommended actions and developed responses to address neighborhood priorities. Although resources are limited, agencies used neighborhood priorities as one of the inputs to help define what they should do next year, how they should be doing it, and where they should begin.

Further, when District agencies were asked to reduce their FY2003 budgets because of funding shortfalls, the Mayor and his administration emphasized that existing commitments to SNAP priorities remain untouched. Last, in a review of your SNAP and others across the city, additional funding was provided to certain agencies that needed more assistance to address neighborhood

priorities. For example, more funding was dedicated to city-wide issues such as the following:

- *Install an additional 600 litter cans across the city.*
- *Hire an additional Fire Inspector for every Ward.*
- *Hire an additional staff person who will be under the Clean City Administrator and who will further the goal of neighborhood cleanliness.*
- *Hire additional Historic Preservation staff members to review projects in historic areas, and more.*

These and other items were included in Mayor Williams' draft FY2003 budget that was submitted to the Council of the District of Columbia to consider as it reviewed and revised the budget. Now that the Council has approved the final FY2003 budget, the commitments to your neighborhoods are firm.

Agency Commitment Highlights

In Cluster 15, some of the key actions that concerned citizens most received the following agency commitments:

Enhance and Enforce Building and Land Regulations

- A Ward 3 building and land regulation task force will be formed to deal with the many issues in the subject area. The task force will include the ANC and the following agencies: Office of Planning (OP), Department of Consumer and Regulatory Affairs (DCRA), Office of Zoning (OZ), Department of Health (DOH), and Office of the Corporation Counsel (OCC).

- The OP will evaluate the existing Large Tract Review process.
- The Department of Insurance and Securities Regulations (DISR) will meet with the Commercial Fire Rating Division of the Insurance Services Office (ISO) to encourage it to undertake a study to establish a uniform building code effectiveness grading schedule.
- The OP's Historic Preservation Office will hire an additional staff person to review construction projects in historic districts.
- The Fire and Emergency Medical Services (FEMS) Department will hire one additional fire inspector for Ward 3.

Increase Traffic Safety in Neighborhoods

- The District Department of Transportation (DDOT) will be making repairs on street signs in this Ward on the basis of the surveying that is currently being completed.
- DDOT, in partnership with Howard University, is developing criteria to be used for implementing traffic-calming measures. DDOT will then work with the community to develop a plan and to implement traffic-calming measures.

Protect the Environment

- *DDOT will be completing a District-wide Bicycle Plan.*
- *The Department of Parks and Recreation (DPR) will be unveiling a comprehensive open-space initiative. A master plan is also being designed that will examine public spaces and use of parks.*

Manage Tour Bus Traffic

- *The Ward 3 Neighborhood Service Coordinator will form a working group of the Ward 3 Traffic Policy Committee to address the traffic concerns in Cluster 15 that arise from tourist-related traffic, including the National Zoo, the National Cathedral, and the Woodley Park convention hotels. The working group will have representatives from DDOT, Department of Public Works (DPW) Parking Enforcement, MPD (as needed), ANC 3C, and the Woodley Park and Cleveland Park Citizen Associations.*

Chapter 4, the Action Plan, describes in detail how District and non-District agencies are responding to the citizen priorities in FY2002, FY2003, and beyond.

Understanding the Plan

The Cluster 15 Action Plan is where citizen-driven priorities are described in detail. The priorities specific to Cluster 15 include the following:

- ▶ More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement
- ▶ Improved Transportation Management and Parking Regulation and Enforcement
- ▶ Green Space, Parks, and Bike Trails

This section describes both District commitments and key community-led actions. The data are organized by the priorities described above. Each priority is further described by objectives, which articulate specific problems or needs that must be addressed in order to accomplish the priority. For example, if a Cluster's priority is Public Safety, objectives may be to "develop strategies to reduce drug activity" and to "improve relations between police and area residents." Each objective then has a specific Action Plan that includes Proposed

Action, Responsible Agencies, Budget Commitment, and Time Frame for Implementation.

As you read through the Action Plan, you will notice that many of the recommended actions list commitments from multiple agencies. It is often the case in government that several agencies with specific expertise are required to work together to fully address any one issue. In those cases, the first agency listed is the lead agency, or agency that has primary responsibility for implementing or coordinating implementation. The additional agencies listed will play a supporting role to the lead agency. An agency commitment may range from providing background information or performing technical analysis on a specific project, to funding and managing a series of activities on a city-wide initiative.

The Action Plan also acknowledges the fact that government cannot address those priority issues alone. In many instances, the agencies will need the help of the business and institutional community, nonprofits, civic and citizen organizations, and

individual citizens to create sustainable community improvement. During the SNAP process, many of the priorities identified by your neighborhood included actions that require community or private-sector leadership and participation or both. The following Action Plan includes those community-led actions, and it begins the process of engaging residents and other organized groups to work together with government to address local issues.

The following pages provide the detailed District Agency commitments and timelines to begin addressing some of your top Cluster priorities.

Because partner names are abbreviated in this Action Plan, please refer to Appendix B for a list with the complete name of each partner.

The Action Plan

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Agency Responses to Citizen Priorities

PRIORITY 1:

More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement

Residents of this Cluster were most concerned about making government more responsive and effective, especially in matters relating to zoning and building code enforcement. They saw this action as being necessary in order to maintain the character and quality of life in their neighborhoods. Specifically, residents felt that the District government should do a better job in communicating and involving citizens in the review and planning of development proposals and in the permitting process of construction in their neighborhoods.

OBJECTIVE 1:

Improve responsiveness and effectiveness of agencies in administering and enforcing zoning, building codes, historic preservation laws, and other land use laws.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1919	Undertake a review of Department of Consumer and Regulatory Affairs (DCRA) to improve and strengthen this agency with respect to improving compliance with and enforcement of the zoning regulations and building codes.	City-wide	DMPED	3305	All agencies are constantly involved in review processes designed to help them achieve their missions more effectively. That approach makes sense because DCRA will be able to detail the steps it has taken to reorganize itself to be more effective.	Ongoing
			DMO	10062	The Deputy Mayor for Operations (DMO) is spearheading a project to improve the enforcement of DC Laws and Regulations. Key components of this effort include (1) cross-enforcement that allows inspectors from one agency to issue a Notice of Infraction (NOI) for violations normally handled by another agency; (2) code harmonization, which is a review of current regulations and legislation to identify conflicting or overlapping regulations and to strengthen the penalty structure; (3) putting teeth in enforcement, which includes, but is not limited to, allowing agencies to deny the issuance of business licenses, building permits, or driver's licenses to individuals in violation of a variety of regulations; and (4) consolidated adjudications, which is the creation of a centralized adjudication panel to consolidate adjudication panels spread across multiple agencies.	Ongoing
			DCRA	10061	DCRA has agreed to participate in the new task force in Ward 3, which will be led by the Neighborhood Planner. Through this forum, DCRA can discuss problems regarding compliance and enforcement.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 1: **More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement**

OBJECTIVE 1: Improve responsiveness and effectiveness of agencies in administering and enforcing zoning, building codes, historic preservation laws, and other land use laws.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1920	Review how well other land use laws, such as environmental regulations and historic preservation laws, are being coordinated among the agencies with responsibility for those laws, including DCRA, the Department of Health (DOH), and the Office of Planning (OP). Action Steps c thru e should be used to undertake this review.	City-wide	DMPED	3307	Under a contract with the Environment Law Institution, DOH and other regulatory agencies are reviewing the District's environmental laws and regulations. A legislative package will be introduced to the Council no later than December 31, 2002.	Ongoing
			DCRA	3306	DCRA will participate in this effort.	Ongoing
			OP	6508	The OP regularly participates in the regulatory reforms meeting and will support the Deputy Mayor for Planning and Economic Development (DMPED) in any necessary efforts to improve coordination between departments.	Ongoing
			DOH	4112	DOH will support the Deputy Mayor in this effort.	Ongoing
			OCC	6734	The Office of Corporation Counsel (OCC) will provide legal service support within client agency's time frame.	Ongoing
218	Establish a task force with members representing the Advisory Neighborhood Commissions (ANCs), neighborhood associations, and the following agencies: DCRA, OP, and DOH. The task force would identify deficiencies and would recommend remedies including identifying specific laws and regulations that have not been consistently or effectively implemented and procedures that lack accountability.	Ward-wide	OP	1896	The objective for this action indicates the issue is one of enforcement and accountability. The OP is committed to the responsive administration of all city regulations and is working with the interagency regulatory reform committee, which coordinates agency responses to issues and projects. The OP will participate on a task force and will help organize it.	Ongoing
			NSI	7609	The Ward 3 Neighborhood Service Coordinator planned to work with the Neighborhood Planning Coordinator to get the task force up and running in late spring 2002.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 1:

More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement

OBJECTIVE 1:

Improve responsiveness and effectiveness of agencies in administering and enforcing zoning, building codes, historic preservation laws, and other land use laws.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
218	Establish a task force with members representing the Advisory Neighborhood Commissions (ANCs), neighborhood associations, and the following agencies: DCRA, OP, and DOH. The task force would identify deficiencies and would recommend remedies including identifying specific laws and regulations that have not been consistently or effectively implemented and procedures that lack accountability.	Ward-wide	Community	10247	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			DOH	778	Currently, DOH is undergoing a revision of the Environmental Impact Statement (EIS) process, which will strengthen the city's environmental review process for all construction projects. When a building and land regulation task force is developed, DOH will participate.	FY2002
			OCC	6160	OCC will work with the client agency to meet the desired policy objectives and time frame. OCC will provide legal support within client agency's time frame.	
			DCRA	777	DCRA will review recommendations made by the ANC and other interested groups regarding changes to the land development review process and will provide a response. DCRA will also assign an individual to serve on the proposed task force.	Ongoing
1921	Have the Inspector General's Office (IGO) undertake a review of DCRA and provide a report to the agency Director, the Mayor, and the Council Members with oversight responsibility for this agency on the results of the review.	City-wide	IGO	4113	In response to the Mayor's City-wide Strategic Plan, the IGO will undertake a review of DCRA. Also as part of the IGO's FY2002 Audit Plan, a comprehensive audit of DCRA was scheduled to begin in Q3 or Q4 of FY2002.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 1: **More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement**

OBJECTIVE 1: Improve responsiveness and effectiveness of agencies in administering and enforcing zoning, building codes, historic preservation laws, and other land use laws.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1922	Have the Director of DCRA and the Insurance Commissioner from the Department of Insurance and Securities Regulations request that the Insurance Services Office (ISO) undertake an assessment of the Building and Land Administration office in DCRA under the Building Code Effectiveness Grading Schedule program. Although this program has a special emphasis on mitigation of losses from natural hazards, the program will also provide an assessment of the District's building codes and how well local officials enforce those codes.	City-wide	DCRA	4114	DCRA has agreed to participate in the new task force in Ward 3 to be led by the Neighborhood Planner. Through this forum, DCRA can discuss problems regarding compliance and enforcement.	FY2002
			DISR	6735	The Department of Insurance and Securities Regulations (DISR) will meet with the Commercial Fire Rating Division of ISO to lobby it to undertake a study to establish a uniform building code effectiveness grading schedule for the District of Columbia. This meeting will be targeted for early Q3 of FY2002.	FY2002
1923	Require all building officials with responsibility for plan reviews and approval, inspections, and enforcement to be certified by BOCA (Building Officials and Code Administrators International Inc.), and require that those officials maintain certification through regular professional training.	City-wide	DCRA	4115	DCRA is developing plans to require that housing and building inspectors become BOCA certified. At present, almost half of the Neighborhood Stabilization Officers are BOCA certified.	FY2003
1926	Hire a dedicated corporation counsel staff with strong land use backgrounds to specifically support DCRA and the OP on legal issues.	City-wide	OCC	4119	OCC will conduct a meeting with Cluster 15 citizens to determine what the perceived gaps are and will begin to strategize about solutions short of hiring additional lawyers. OCC will also explore other funding sources to supplement the staff in this area.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 1:

More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement

OBJECTIVE 1:

Improve responsiveness and effectiveness of agencies in administering and enforcing zoning, building codes, historic preservation laws, and other land use laws.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1927	Require the Fire Department and DCRA to establish a program to ensure that, when the cause of a fire is related to possible building code violations, the fire is jointly documented and a final report is placed on file with DCRA by property address.	City-wide	DCRA	6736	The Fire Department and DCRA work closely in addressing the condition of buildings that have had a fire emergency. Please contact Gregory Love, Building and Land Regulation Administration (BLRA) Administrator at 202-442-9557.	FY2002
			FEMS	4120	The agency shares information with DCRA by written and verbal referrals. The agency contact person is A/Sgt. K. Pinkney, 202-727-1614.	FY2002
1928	Initiate procedures to ensure that ANC's and civic associations are notified about permits applications before permits are issued, within 7 days of an application for permit being filed, and within 10 days of issuance of actual permits. Also, promptly post all permit applications and permits on DCRA website.	City-wide	DCRA	4121	DCRA is required to notify ANC chairpersons of pending construction projects. Residents, civic associations, and other interested parties should contact their local ANC's for this information. Please call Lennox Douglas at 202-442-4533. DCRA will review its processes to determine feasibility of placing permit information on its website. This information would be in read-only access.	FY2002
220	Adjust lines of authority to avoid making particular agencies and offices dysfunctional. For example, an inherent conflict of interest exists between the responsibilities of the Historic Preservation Review Board (HPRB) and the Deputy Mayor for Economic Development. HPRB and the Mayor's agent should be autonomous agencies similar to the Office of People's Counsel.	City-wide	OP	782	HPRB is an autonomous board appointed by the Mayor, with independent authority under the historic preservation law. The Mayor's Agent (currently a DCRA employee) is appointed by the Mayor and represents the Mayor. Neither reports to the Deputy Mayor for Economic Development.	
			EOM	781	EOM will review the relationship between HPRB and will assess any need for adjustment of lines of authority.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 1: **More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement**

OBJECTIVE 2: Improve the Large Tract Review process.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1929	Ensure that developments that fall within the criteria for Large Tract Review (LTR) are properly assessed and that adverse effects on the environment, on traffic and on the neighborhood are minimized, unnecessary costs are avoided, and policies of the Comprehensive Plan are carried out.	City-wide	OP	4122	The OP is committed to the proper administration of the LTR and will initiate it whenever required. The OP will review and evaluate the LTR process in FY2003.	FY2003
221	Have the OP undertake a review of the LTR process including its use and effectiveness in minimizing adverse environmental, traffic, and neighborhood effects; avoiding extraordinary costs; and carrying out the policies of the Comprehensive Plan. The OP should report the findings and recommendations for improving the LTR process to the Zoning Commission.	City-wide	OP	783	The OP will review and evaluate the existing LTR process in FY2003.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 1:

More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement

OBJECTIVE 3:

Improve the environmental regulations, enforcement of those regulations, and coordination of the laws among the District agencies that are responsible for ensuring compliance and with plan approval and permit authority over development projects subject to the environmental regulations.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1931	Amend the EIS process to do the following: (1) clarify the process and which agency has lead agency responsibility, (2) clarify what is considered a "significant impact," (3) include an Environmental Assessment requirement as a prerequisite to an Environmental Impact Statement, (4) eliminate self-certification for all environmental evaluations, (5) establish a requirement that all cumulative effects will be assessed, and (6) establish a requirement to ensure an open public process.	City-wide	DOH	6738	Currently, DOH is on a task force headed by the Office of the DMPED that looks at revising the EIS process, which will strengthen the city's environmental review process for all construction projects. Questions regarding the EIS process can be addressed at 202-535-1660.	FY2002
			DCRA	4124	DCRA is currently working with the DMPED to clarify the Environmental Impact Act provisions, along with processing requirements. For more information, contact Lorraine Bennett at 202-442-4455.	FY2003
1932	Establish the position of Chief Environmental Officer to coordinate the process within the lead agency and among agencies that have permit or review authority over the development project.	City-wide	DOH	4595	The Mayor has recently hired a Special Assistant for the environment who reports directly to him. Additionally, DOH is hiring an Assistant Deputy Director of the Environmental Health Administration in order to facilitate the operations of the three bureaus within the administration, which are (1) Environmental Quality, Hazardous Materials, and Toxic Substances; (2) Food, Drug, and Pharmaceutical Control; and (3) Community Hygiene.	FY2002
			DCRA	4125	The responsibility for coordinating the environmental review process is assigned to Denzil Noble, Deputy Administrator, Building and Land Regulation Administration.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 1: **More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement**

OBJECTIVE 4: Improve compliance with the provision pertaining to accessory apartment in single-family detached dwellings (Section 202.9 of Title 11 Zoning).

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1933	Have the DCRA, the OP, and the Corporation Council undertake a review of the level of compliance and enforcement of the accessory apartment provision in the zoning regulations and with the building codes. Findings and recommendations concerning the accessory apartment zoning provision should be reported to the Zoning Commission. Findings concerning changes to the building codes should be reported to the appropriate City Council committee for amendments to the code.	City-wide	DCRA	4126	DCRA will review the accessory apartment provisions of the zoning regulations and will prepare a report.	FY2003
			OP	4127	DCRA has the responsibility for enforcing these regulations. The OP will provide whatever support is appropriate and necessary to help with these reviews	Ongoing
			OCC	6509	OCC can provide legal advice to the client to accomplish goals.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 1:

More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement

OBJECTIVE 5:

Require licensing of all contractors in the District to improve the level of compliance and to help ensure that contractors know and understand the codes.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1934	Change the appropriate DC code to require licensing that includes a requirement of a test of all building contractors doing business in the District.	City-wide	DCRA	4128	Developers and contractors are required to be appropriately licensed. DCRA staff members ensure this licensing during the development process. Electrical, plumbing, and HVAC contractors must have a master tradesman in that field working for them.	Ongoing
1935	Significantly strengthen penalties for non-compliance with building codes by contractors.	City-wide	DCRA	4129	DCRA plans to undertake an assessment of its code enforcement process, which will include an assessment of existing fines to determine where fines will be increased. As part of this assessment, DCRA will propose a schedule of fines that will substantially enhance the current schedule of fines.	FY2002
			OCC	4596	OCC will provide legal sufficiency advice.	FY2002
1936	Bar applicants who misrepresent or falsify material facts on a building permit application or environmental screening forms from filing any further application within DCRA for at least 1 year and fine them.	City-wide	DCRA	4130	Currently, regulations contain provisions that make it a penalty for providing false and misleading information. DCRA will review this provision to ensure that it is adequately enforced for building permit applications. A review of this process will be conducted by the Office of General Council.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 1: **More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement**

OBJECTIVE 6: Conduct routine and continuous outreach and education of the community on the zoning regulations, historic preservation laws, building codes, and all land use regulations.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1937	Develop a program on DC Cable to explain how to comply with zoning regulations, buildings codes, historic preservation laws, and all land use regulations, plus the importance of those regulations and codes.	City-wide	DCRA	4131	DCRA is in the process of developing public information material for a variety of media. The DC Cable suggestion is one that will be implemented.	FY2003
1938	Include public safety messages on DC Cable about building codes and about where to report nuisance properties.	City-wide	DCRA	4132	DCRA is in the process of developing public information material for a variety of media. The DC Cable suggestion is one that will be implemented.	FY2003
1939	Prepare flyers and disseminate them to the public through the Internet and direct mailings similar to the brochure on proper disposal of trash: titles include "Building Permits: Why and How to Obtain a Permit," "What It Means to Be in a Historic District," and "Zoning and Building Codes: How Do They Help You?"	City-wide	DCRA	4133	DCRA is in the process of developing public information material for a variety of media. The DC Cable suggestion is one that will be implemented. DCRA has published on the Internet all the zoning code and 1999 DC Building Code Supplement regulations, information that is downloadable by the public. Please go to the website address at <www.dcr.dc.gov>.	FY2003
1940	Contact insurance companies doing business in the District, and seek their assistance in promoting building code compliance to homeowners, such as a brochure in their policy renewal notices. Seek support from the Department of Insurance and Securities Regulations.	City-wide	DCRA	4134	This excellent suggestion is one that the Department will pursue. DCRA plans to review all of the existing flyers, brochures, and pamphlets to supplement and update them in response to current changes to the law and regulations. Please contact BLRA Administrator Greg Love at 202-442-4455.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 1:

More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement

OBJECTIVE 6:

Conduct routine and continuous outreach and education of the community on the zoning regulations, historic preservation laws, building codes, and all land use regulations.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1941	Require regular training of licensed real estate agents on DC's zoning regulations, building codes, and historic preservation laws. Special emphasis in this training should be on the accessory apartment provision, overlay districts, environmental requirements, and historic preservation.	City-wide	DCRA	4135	DCRA will share your recommendation with the Real Estate Commission (REC), which is responsible for promulgating continuing education requirements for licensed real estate agents. Changes made by the REC will be provided by the REC to the community.	FY2002
1942	Notify property owners in Neighborhood Commercial Overlay Districts on the zoning provisions that apply to them.	Cluster-wide	DCRA	4136	DCRA is currently completing an analysis of the overlay districts that limits eating and drinking establishments. The findings of this analysis will be provided to ANCs and will be published in the District Register by mid-January 2002.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2:

Improved Transportation Management and Parking Regulations and Enforcement

Residents were very concerned about improving transportation management and parking regulations and enforcement. Specific concerns involved keeping neighborhoods free from commuter and cut-through traffic, and reducing the pressure of commercial and tourist parking on neighborhood streets. To address those issues, residents recommended that traffic studies be conducted, traffic-calming measures be implemented, and meetings be held with the National Cathedral, the National Zoo, and the Woodley Park convention hotels to discuss tour bus and tourist parking issues.

OBJECTIVE 1:

Address parking-related issues throughout the Cluster.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
222	Ensure greater enforcement to emphasize the need for obeying bus tour idling regulations and not having illegal parking in front of the hotels, Cathedral, and Zoo.	Woodley Park commercial area, the Zoo, and the National Cathedral	DDOT	784	DDOT could possibly add signs explaining the restriction. The Metropolitan Police Department (MPD) is the more likely enforcer. DDOT should also include this discussion in meeting with these groups that will be set up by the Neighborhood Service Coordinator (NSC).	Ongoing
1944	Conduct a Comprehensive Parking Study, and prepare Parking Problem Area Maps for Woodley Park and Cleveland Park. Issues to consider include the effect of commercial- area patrons who park in residential areas, proximity of major tourist destinations, and limits of residential parking. Possible solutions to consider include (1) give tax or other incentives to businesses that supply off-street parking and to homeowners with off-street parking or with one or no cars; (2) base residential permit parking fees on size or weight or vehicle; (3) build municipal or private parking lots and garages; (4) increase required off-street parking requirements of new developments; (5) extend RPP zone restrictions to evenings and weekends in congested areas; (6) develop curb markings indicating parking distance from driveways, alleys, fire hydrants, and other; (7) provide locations for head-in or diagonal parking along streets; and (8) eliminate fix-distance meters and substitute paid windshield receipts (used in Europe and New York City).	Woodley Park and Cleveland Park	DDOT	4138	DDOT will work with DMPED to study the parking policies and the possibilities of establishing municipal parking lots. Parking studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2003
1945	Consider legislative requirements pertaining to valet parking, such as requiring valet parking to be off-street and not on residential streets.	City-wide	DDOT	4139	DDOT will work with DMPED to study the parking policies and the possibilities of establishing municipal parking lots. Parking studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 2: **Improved Transportation Management and Parking Regulations and Enforcement**OBJECTIVE 2: **Improve public transportation options and explore alternative transportation methods.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1946	Meet with the Washington Metropolitan Area Transit Authority (WMATA) to discuss reliability, frequency, and possible new bus routes. It is recommended that WMATA consider more mini-bus (jitney) routes running from Woodley Park Metro to Tenleytown Metro along Wisconsin and Woodley or Cleveland Avenue and more cross-Ward routes.	Cluster-wide	WMATA	4141	WMATA) will be conducting a Regional Bus Study to be completed in FY2003. The Regional Bus Study will recommend new circulator and feeder routes to Metrorail stations and proposed new bus transit stations around the District. Service enhancements will be identified in the Regional Bus Study. The WMATA Board will approve recommendations as part of the FY2004 budget process. The District of Columbia must agree to subsidize the additional bus service.	FY2002
			Community	6510	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action	TBD
1947	Meet with WMATA to discuss bus speeding on 29th Street, between Cathedral Avenue and Calvert Street.	29th Street between Cathedral Avenue and Calvert Street	WMATA	4143	WMATA will work with DDOT officials to address bus speeding issues on 29th Street between Cathedral Avenue and Calvert Street. WMATA will monitor bus traffic on 29th Street with a bus supervisor.	FY2002
1948	Explore tax incentives for businesses that subsidize employees' use of mass transit.	City-wide	DDOT	4144	DDOT is working with the Metropolitan Council of Governments to inform and encourage businesses and universities to use ridesharing, transit, and other means of transportation for their methods of commuting.	Ongoing
1949	Promote use of public transportation by visitors traveling to the National Zoo, convention hotels, and National Cathedral through the owners and officials of those organizations.	Woodley Park commercial area, the Zoo, and the National Cathedral	DDOT	4146	DDOT recommends that the Ward 3 Neighborhood <i>Action</i> Team coordinate this meeting to begin a dialogue because of multiple internal and external involvement.	FY2002
			Community	10248	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action	TBD

Agency Responses to Citizen Priorities

PRIORITY 2: **Improved Transportation Management and Parking Regulations and Enforcement**OBJECTIVE 2: **Improve public transportation options and explore alternative transportation methods.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1950	Improve safety of bicycle lanes by using implanted reflectors to delineate bike lanes, ticketing cars that block bike lanes, and supplying stop signs at National Park Service (NPS) crossings (particularly at 24th Street and Rock Creek Parkway).	Cluster-wide, especially 24th Street and Rock Creek Parkway	DDOT	4147	DDOT will be conducting a District-wide Bicycle Plan beginning in FY2002 with completion in FY2003. Contact the Bicycle Program Manager for further information at 202-671.2331.	FY2002
			NPS	4148	NPS will be working with DDOT on this action. Contact Rick Metzeinger, Bicycle Coordinator at the National Capital Region's Office of Land Use and Planning, for more information.	FY2002
1951	Explore adding right-sized bike racks throughout the city, particularly at Metro stations, commercial areas, and municipal centers.	City-wide	DDOT	4149	DDOT will be conducting a District-wide Bicycle Plan beginning in FY2002 with completion in FY2003. Contact the Bicycle Program Manager for further information at 202-671-2331.	FY2002
			WMATA	4150	WMATA is developing a program to increase the number of bicycle racks at Metrorail stations in the District of Columbia and throughout the region.	Out Years

Agency Responses to Citizen Priorities

PRIORITY 2: **Improved Transportation Management and Parking Regulations and Enforcement**OBJECTIVE 3: **Improve traffic flow and develop traffic management systems.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1952	Investigate smarter use of Rock Creek Park roads for rush-hour commuter traffic. For example, open both lanes to inbound and outbound traffic north of Taft Bridge to reduce rush-hour reliance on Connecticut Avenue.	Rock Creek Park	DDOT	4151	Although Rock Creek Park roads are under the purview of the NPS, DDOT will work with NPS to improve flow onto DC roadways.	Ongoing
			NPS	4152	NPS is addressing this objective as part of the General Management Plan, which will be completed in summer 2002.	FY2002
1953	Explore signal light timing and better use of left-turn lanes and left-turn traffic signals. Suggested locations include the entrance to Rock Creek Parkway at Calvert Street and 24th Street.	Cluster-wide, particularly Rock Creek Parkway at Calvert Street and 24th Street	DDOT	4153	DDOT will review location and will make appropriate signal timing changes as needed.	FY2002
1954	Explore the selected road widening at congested locations, such as 24th Street between Calvert Street and Connecticut Avenue.	Cluster-wide, particularly 24th Street between Calvert Street and Connecticut Avenue	DDOT	4154	DDOT's road right-of-ways are maxed out at these locations unless side-walk reduction is considered. Community and ANC should work with DDOT to explore such options.	Ongoing
			Community	10249	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 2: **Improved Transportation Management and Parking Regulations and Enforcement**OBJECTIVE 3: **Improve traffic flow and develop traffic management systems.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
223	Develop traffic-calming plan for all neighborhoods of Cluster 15 to include appropriate traffic-calming measures such as speed humps and additional stop signs.	Cluster-wide; specific locations include 29th Street between Calvert Street and Cathedral Avenue, Cleveland Avenue between 29th and 34th Streets, Cathedral Avenue east of Connecticut Avenue, Garfield Street between 29th Street and Cleveland Avenue, and 27th Street and Woodley Road	DDOT	786	DDOT in partnership with Howard University is developing criteria to be used for implementing traffic-calming measures. Criteria will be developed in Q4 of FY2002. Implementation will be in Q2 of FY2003. DDOT will work with ANC and the community to develop a plan in Q2 of FY2003, which will be based on traffic-calming measures.	FY2003
			Community	6162	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1956	Consider marking center lines at intersections and key segments of roadway to aid drivers.	Cluster-wide	DDOT	4156	DDOT in partnership with Howard University is designing criteria for traffic-calming measures during FY2002 and implementation during "out years."	FY2003
1957	Monitor traffic flow during and after construction of the new Giant food store at Wisconsin Avenue and Newark Street. Particular attention should be given to truck traffic.	Wisconsin Avenue at Newark Street	DDOT	4158	DDOT's Traffic Services Administration will review and monitor.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 2:

Improved Transportation Management and Parking Regulations and Enforcement

OBJECTIVE 4:

Ensure Pedestrian Safety.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1958	Consider placement of “right turn on red” prohibitions throughout Cluster.	Cluster-wide	DDOT	4159	Specific locations should be forwarded to DDOT.	Ongoing
			Community	10250	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1959	Explore placement of sidewalks where none exist.	Cluster-wide; particularly the west side of 29th Street between Calvert Street and Cathedral Avenue, Devonshire Place, the north side of Cathedral Avenue east of Connecticut, and in the area of Idaho Avenue and Macomb Street	DDOT	4161	DDOT’s existing policy requires the citizens to have a petition followed by public hearings and an assessment of the construction cost for having sidewalks and curb and gutter constructed. Currently, there is legislation pending that would eliminate the charge-back.	Ongoing
			Community	6514	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1960	Initiate an education program for drivers regarding pedestrian safety related to “no right turn on red” and crosswalk regulations.	City-wide	MPD	4163	MPD will work closely with DDOT to provide training. MPD will seek to use current red light technologies to enforce right turn on red violations.	FY2002
1961	As part of the traffic-calming plan, develop and implement a uniform and bold pedestrian crosswalk design. Provide signage to accompany crosswalks indicating “yield to pedestrians.” Provide rumble strips preceding crosswalks to slow drivers down. Problem intersections include Idaho Avenue and Macomb Street where no crosswalks exist.	Cluster-wide	DDOT	4165	DDOT in partnership with Howard University is designing criteria for traffic-calming measures during FY2002 and for implementation during “out years.” The results from the Howard University Study will be used to address the traffic-calming issues city-wide.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 2:

Improved Transportation Management and Parking Regulations and Enforcement

OBJECTIVE 5:

Ensure enforcement of current traffic laws.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1962	Expand the use of radar- or camera-enforced traffic rules throughout the Cluster.	Cluster-wide	MPD	4167	MPD currently has plans to expand its city-wide plan of photo enforcement at red lights. Photo enforcement for speed could immediately be implemented in this Cluster.	FY2002
			ANC 3C	4166	ANC 3C will work with MPD to identify locations for radar.	
1963	Ensure more enforcement of rush-hour traffic restrictions on major arteries and on illegal parking by delivery trucks during both rush-hour and non-rush-hour periods.	Cluster-wide	MPD	4168	MPD and DPW are currently involved in regular enforcement of rush-hour violators. The difficulty arises in that there are an insufficient number of tow cranes to clear the arteries, and there is no space to store towed vehicles.	FY2002
1964	Consider the use of citizen enforcement patrols for things such as radar on neighborhood streets and parking warning notices that look like tickets for illegal parking.	Cluster-wide	Community	6517	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1965	Consider creating a neighborhood registry of repeat offenders of traffic laws (i.e., pizza delivery vehicles, etc.).	Cluster-wide	Community	4597	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 2:

Improved Transportation Management and Parking Regulations and Enforcement

OBJECTIVE 6:

Maintain existing transportation signage more effectively and develop new transportation signage.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1966	Develop a database of signs that need immediate replacement.	Cluster-wide	Community	4598	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			DDOT	4174	DDOT is currently conducting an inventory of street signs in Wards 1 through 4. Repairs and replacements will be made during FY2003. The information collected from the inventory of street signs in Wards 1 through 4 will be available for the public to view upon completion of the inventory.	FY2003
1967	Work with city to develop an inventory of all signs, to make sure all signs are in place and unobstructed, and to develop routine scheduled replacements.	Cluster-wide	Community	4599	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			DDOT	4176	DDOT is currently conducting an inventory of street signs in Wards 1 through 4. Repairs and replacements will be made during FY2003. The information collected from the inventory of the street signs in Wards 1 through 4 will be available for the public to view upon completion of the inventory.	FY2003
532	Institute a program for graffiti-proofing street signs.	City-wide	DDOT	1981	DDOT is currently conducting an inventory of street signs in Wards 1 through 4. Repairs and replacements will be made during FY2003.	FY2003
533	Replace missing "no parking" signs at Idaho Avenue and Macomb Street, signs that were removed during repaving.	Idaho Avenue and Macomb Street	DDOT	1982	DDOT is currently conducting an inventory of street signs in Wards 1 through 4. Repairs and replacements will be made during FY2003. Individual requests or reports on missing signs can also be made by calling 202-727-1000.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 2: **Improved Transportation Management and Parking Regulations and Enforcement**OBJECTIVE 6: **Maintain existing transportation signage more effectively and develop new transportation signage.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
534	Replace faded “no left turn” signs at the Marriott Hotel to channel traffic to Connecticut Avenue rather than Woodley Road.	Connecticut Avenue at Marriott Hotel	DDOT	1983	DDOT is currently conducting an inventory of street signs in Wards 1 through 4. Repairs and replacements will be made during FY2003.	FY2003
535	Consider developing institutional traffic signs showing service and delivery entrances to high-volume institutions such as the hotels, Cathedral, and Zoo.	Woodley Park commercial area, the Zoo, and the National Cathedral	DDOT	1984	DDOT is currently conducting an inventory of street signs in Wards 1 through 4. Repairs and replacements will be made during FY2003.	FY2003
536	Consider working with local universities and schools to help develop sign needs and sign design.	City-wide	DDOT	1985	DDOT is currently conducting an inventory of street signs in Wards 1 through 4. Repairs and replacements will be made during FY2003.	FY2003
			Community	1986	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 2: **Improved Transportation Management and Parking Regulations and Enforcement**

OBJECTIVE 7: Address tourist-related issues in neighborhood.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
224	Meet with National Zoo officials to discuss transportation management issues, including better ways to advertise public transportation in promotional materials and at Zoo entrances and exits. Then reinstate shuttles to and from Metrorail stops, develop tour bus staging areas off public streets and on Zoo property, and increase parking capacity to reduce overflow into neighborhood streets.	National Zoo	OP	7610	The Neighborhood Planning Coordinator for Ward 3 will coordinate with the Neighborhood Service Coordinator for Ward 3 to host a meeting with the National Zoo.	FY2002
			NSI	7611	The Ward 3 Neighborhood Service Coordinator will form a working group of the Ward 3 Traffic Policy Committee to address the traffic concerns in Cluster 15 that arise from tourist-related traffic, including the National Zoo, the National Cathedral, and the Woodley Park convention hotels. The working group will have representatives from DDOT, DPW Parking Enforcement, MPD (as needed), ANC 3C, and the Woodley Park and Cleveland Park Citizen Associations. The working group will arrange meetings with each entity in turn to address means of resolving the tourist-related traffic issues in the Cluster. NSI aimed to have a first meeting by March 2002. Note that Zoo officials met with community members in January to discuss upcoming construction slated to occur at the National Zoo.	FY2002
			Community	6163	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			DDOT	788	DDOT recommends that the Ward 3 Neighborhood <i>Action</i> Team coordinate this meeting to begin a dialogue because of multiple internal and external involvement.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2: **Improved Transportation Management and Parking Regulations and Enforcement**

OBJECTIVE 7: Address tourist-related issues in neighborhood.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
225	Meet with National Cathedral officials to discuss transportation management issues, including better ways to advertise public transportation in promotional materials, develop tour bus staging areas off public streets and on Cathedral property, and develop greater parking capacity on Cathedral property to reduce overflow into neighborhood streets.	National Cathedral	NSI	7613	The Ward 3 Neighborhood Service Coordinator will form a working group of the Ward 3 Traffic Policy Committee to address the traffic concerns in Cluster 15 that arise from tourist-related traffic, including the National Zoo, the National Cathedral, and the Woodley Park convention hotels. The working group will have representatives from DDOT, DPW Parking Enforcement, MPD (as needed), ANC 3C, and the Woodley Park and Cleveland Park Citizen Associations. The working group will arrange meetings with each entity in turn to address means of resolving the tourist-related traffic issues in the Cluster.	FY2002
			OP	7612	The Neighborhood Planning Coordinator of Ward 3 will coordinate with the Neighborhood Service Coordinator for Ward 3 to host a meeting with the National Cathedral.	FY2002
			DDOT	791	DDOT recommends that the Ward 3 Neighborhood <i>Action Team</i> coordinate this meeting to begin a dialogue because of multiple internal and external involvement.	FY2002
			Community	6164	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 2:

Improved Transportation Management and Parking Regulations and Enforcement

OBJECTIVE 7:

Address tourist-related issues in neighborhood.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
226	Meet with local large hotel management to discuss transportation management issues, including better ways to advertise public transportation in promotional materials, develop tour bus staging areas off public streets and on hotel property, and direct parking and traffic away from the neighborhood streets and to the main arteries.	Woodley Park convention hotels	NSI	7615	The Ward 3 Neighborhood Service Coordinator will form a working group of the Ward 3 Traffic Policy Committee to address the traffic concerns in Cluster 15 that arise from tourist-related traffic, including the National Zoo, the National Cathedral, and the Woodley Park convention hotels. The working group will have representatives from DDOT, DPW Parking Enforcement, MPD (as needed), ANC 3C, and the Woodley Park and Cleveland Park Citizen Associations. The working group will arrange meetings with each entity in turn to address means of resolving the tourist-related traffic issues in the Cluster.	FY2002
			OP	7614	The Neighborhood Planning Coordinator of Ward 3 will coordinate with the Neighborhood Service Coordinator for Ward 3 to host a meeting with Woodley Park hotels.	FY2002
			Community	6165	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			DDOT	794	DDOT recommends that the Ward 3 Neighborhood <i>Action</i> Team coordinate this meeting to begin a dialogue because of multiple internal and external involvement.	FY2002
537	Ensure that the city develops secure public parking facilities for tour buses such as Union Station, Convention Center, RFK Stadium, etc., to reduce tour bus parking on neighborhood streets.	City-wide	DDOT	1987	DDOT will work with DMPED to study the parking policies and the possibilities of establishing municipal parking lots. Parking studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 2: **Improved Transportation Management and Parking Regulations and Enforcement**OBJECTIVE 7: **Address tourist-related issues in neighborhood.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
538	Have the city consider special rules permitting overnight parking of buses in nonresidential areas (downtown, etc.) to reduce tour bus parking on neighborhood streets.	City-wide	DDOT	1988	DDOT will work with DMPED to study the parking policies and the possibilities of establishing municipal parking lots. Parking studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2003
539	Request Police and Parking Enforcement personnel conduct police sweeps to crack down on illegal standing, idling, and parking by tour buses around the Woodley Park convention hotels, National Zoo, and National Cathedral.	Woodley Park commercial area, the Zoo, and the National Cathedral	MPD	6558	MPD currently enforces the tour bus violations. Enforcement has not been successful because of the large volume of buses that are from all over the country and that are involved in this behavior. One solution would be to find an alternative area for the buses to park and to require that they park there.	FY2002
			DDOT	1989	DDOT could possibly add signs explaining the restriction. MPD is the more likely enforcer. DDOT should also include this discussion in a meeting that will be with those groups and that will be set up by the Neighborhood Service Coordinator.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 3:

Green Space, Parks, and Bike Trails

The final priority identified by residents was enhancing the natural environment, such as green space, park maintenance, trees and tree care, and bike trails. Specifically residents encouraged better maintenance of street trees and neighborhood parks, plus protection of existing green space from development.

OBJECTIVE 1:

Analyze and act to strengthen open, green space planning and improvement.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
227	Establish a "People's Counsel for the Environment"-an independent environmental ombudsman, who will be appointed by the City Council and responsible to the citizens for bringing forward and adjudicating controversial environmental issues.	City-wide	EOM	797	The Executive Office of the Mayor (EOM) planned to present this request to the Mayor's environmental council by April 30 and to provide feedback to Cluster.	FY2002
			DOH	796	DOH is currently on a task force that is recommending changes to the Environmental Policy Act. Through this process, recommendations will be made as to how to address controversial environmental issues.	FY2002
228	Strengthen the environmental expertise of DOH with a new environmental chief who has experience in overall environmental effects of new urban development. The current experts on air, water, etc., would report to this chief.	City-wide	DOH	798	The Mayor has recently hired a Special Assistant for the environment who reports directly to him. Additionally, the DOH is hiring an Assistant Deputy Director for the Environmental Health Administration in order to facilitate the operations of the three bureaus within the administration, which are (1) Environmental Quality, Hazardous Materials, and Toxic Substances; (2) Food, Drug, and Pharmaceutical Control; and (3) Community Hygiene.	FY2002
540	Hire a certified landscape architect with urban green space and parkland experience (1) in the DC Office of Planning and (2) in the Department of Parks and Recreation (DPR).	City-wide	OP	1990	This action is conditional on resources	Out Years
			DPR	6559	DPR has recently hired the department's first Landscape Architect to contribute to the maintenance and beautification of parks.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 3: **Green Space, Parks, and Bike Trails**OBJECTIVE 1: **Analyze and act to strengthen open, green space planning and improvement.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
541	Require DPR and DPW to survey and assess the needs, conditions, facilities, and accessibility of existing parks and green space areas and to provide the ANCs with a copy of the plan for green areas under their jurisdiction.	Cluster-wide	DPR	1992	DPR has an inventory of green space that it can share with ANC leaders. Other facility and program analysis will be part of the Master Plan, which is currently being developed.	FY2002
			Community	6220	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1968	Coordinate green space plans with the National Park Service and private organizations such as the Casey Tree Endowment Fund (CTEF).	Cluster-wide	DPR	4177	DPR will be unveiling a comprehensive, open-space initiative in the spring that will address many of these issues. (DPR meets and coordinates with NPS and the CTEF on a regular basis.) DPR's contact for this information, and its liaison with the NPS, in general, is the Chief of Planning. He can be reached at 202-673-7665.	FY2002
			DDOT	7338	The community should contact DPW and DDOT on an individual basis or report to 202-727-1000 areas if maintenance is needed. With the pending split of DDOT and DPW, roadside maintenance within the road right-of-way will most likely fall under the purview of DPW, which will retail the Landscaping Division. Street trees and maintenance will be transferred to DDOT.	Ongoing
			CTEF	6518	Contact Sheila Hogan, Executive Director for the CTEF, at 202-833-4010.	
			NPS	4178	NPS is willing to meet to discuss this action further. Contact John Parsons, Director of the National Capital Region's Office of Land Use and Planning, at 202-619-7025, and Cindy Cox, Assistant Superintendent for Rock Creek Park, at 202-282-1063 or 202-895-6000.	

Agency Responses to Citizen Priorities

PRIORITY 3:

Green Space, Parks, and Bike Trails

OBJECTIVE 1:

Analyze and act to strengthen open, green space planning and improvement.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1969	Work with DPR, DPW, and other pertinent agencies to implement green space plans.	Cluster-wide	DDOT	7339	The community should contact DPW and DDOT on an individual basis or report to 202-727-1000 if any areas are in need of maintenance. With the pending split of DDOT and DPW, roadside maintenance within the road right-of-way will most likely fall under the purview of DPW, which will retail the Landscaping Division. Street trees and maintenance will be transferred to DDOT.	Ongoing
			DPR	4180	DPR will be unveiling a comprehensive open-space initiative in the spring that will address many of these issues.	FY2002
			Community	6519	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1970	Determine and secure public and private funding to assist in maintaining parkland and green space.	Cluster-wide	DPR	4182	DPR is in the process of hiring a Development Officer and outreach person who will focus on this activity.	FY2002
			Community	6520	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			DDOT	7288	The community should contact DPW and DDOT on an individual basis or report to 202-727-1000 if any areas are in need of maintenance. With the pending split of DDOT and DPW, roadside maintenance within the road right-of-way will most likely fall under the purview of DPW who will retail the Landscaping Division. Street trees and maintenance will be transferred to DDOT.	Ongoing
			NPS	4183	NPS is willing to meet to discuss this action further. Contact John Parsons, Director of the National Capital Region's Office of Land Use and Planning, at 202-619-7025, and Cindy Cox, Assistant Superintendent for Rock Creek Park, at 202-282-1063 or 202-895-6000.	

Agency Responses to Citizen Priorities

PRIORITY 3: **Green Space, Parks, and Bike Trails**OBJECTIVE 2: **Analyze and act to strengthen open, green space planning and improvement.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1971	Eliminate self-certification of the environmental effects of new development. The city's professional employees should perform this assessment. Each ANC and community association should be apprised of any proposal for an EIZ, EIS, or Large Tract Review with ample time for citizen input.	City-wide	DCRA	4184	There is currently no self-certification of environmental impact unless the contractor can certify that a study was conducted by a federally approved agency.	
1972	Strengthen the city's environmental review process for new construction, especially in ecologically sensitive areas, to avoid the developmental errors made in Springland Lane.	City-wide	DOH	4603	Currently, DOH is on a task force headed by the Office of the DMPED that looks at revising the EIS process, which will strengthen the city's environmental review process for all construction projects. Questions with regards to the EIS process can be addressed at 202-535-1660.	FY2002
			DCRA	4185	DMPED is currently undertaking an examination of the Environmental Policy Act and the processes used. For more information, contact Lorraine Bennett at 202-442-4455.	FY2003
1973	Review and analyze environmental requirements in city legislation, the DC Comprehensive Plan, and other applicable codes or regulations in order to strengthen them and to avoid new developmental errors.	City-wide	DCRA	4186	DMPED is currently undertaking an examination of the Environmental Policy Act and the processes used. For more information, contact Lorraine Bennett on 202-442-4455.	FY2003
1974	Enact and implement new legislation and zoning to close existing loopholes that defeat environmental protection in applications in future land use issues.	City-wide	DCRA	4187	DMPED is currently undertaking an examination of the Environmental Policy Act and the processes used. For more information, contact Lorraine Bennett on 202-442-4455.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 3: **Green Space, Parks, and Bike Trails**

OBJECTIVE 2: Analyze and act to strengthen open, green space planning and improvement.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1975	Require the OP, Board of Zoning Adjustment (BZA), Historic Preservation Review Board (HPRB), Zoning Commission, and other relevant committees to uphold the city's laws and regulations.	City-wide	OP	4188	The OP and city boards hold themselves to the highest ethical and legal standards. The OP and the boards are committed to upholding the city regulations and laws.	Ongoing
			OZ	9879	Zoning regulation enforcement is a function of the Zoning Administrator at DCRA.	Ongoing
1976	Provide training on DC legislation and zoning regulations for all new commission or board members before they take part in legal decision making.	City-wide	DMPED	9880	All board members receive appropriate training and orientation before service.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 3: **Green Space, Parks, and Bike Trails**

OBJECTIVE 3: Preserve green and open space essential for quality of life in high-density apartment development areas.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1977	Provide explicit definition of usable open space requirements to govern all residential developments.	City-wide	OP	9881	The OP will review this issue as part of reviewing the open space regulations in FY2003	FY2003
			DCRA	4190	The Zoning Commission with recommendations from the OP is responsible for establishing land use controls for the District. DCRA is responsible for administering the guidelines once they are adopted into law.	Ongoing
			OZ	9882	OZ referred the Tree Slope Overlay/Open Space case (00-15/86-09) to the OP to propose open space and additional tree slope protection zones.	Ongoing
1978	Identify land that is essential to be maintained as open space, especially in the heavily populated Connecticut Avenue "apartment canyon." (One density example: Just three apartment buildings abutting the south corner of Kingle Bridge have 1,000 people living in them-the Kennedy-Warren, Cathedral Park, and Woodley Park Towers.)	Cluster-wide	Community	4605	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1979	Establish a nature conservancy trust to protect the remaining green space, such as the Tregaron estate. (See pp. 1435-36 of the Adopted Comprehensive Plan, 1994.)	Cluster-wide	Community	4606	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 3: **Green Space, Parks, and Bike Trails**

OBJECTIVE 3: Preserve green and open space essential for quality of life in high-density apartment development areas.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1980	Preserve the "great swaths of green space" fronting the Kennedy-Warren and abutting the National Zoo, required by the Comprehensive Plan for the National Capitol. Currently development plans would destroy this green space. (See p. 1437, of the Adopted Comprehensive Plan, 1994.)	3100 block Connecticut Avenue	OP	9899	The OP will consider this item in the review of the open space regulations in FY2003.	FY2003
			OZ	9898	At present, this case is in the DC Court of Appeals. A decision has not been rendered.	Ongoing
			DCRA	4193	The Zoning Commission with recommendations from the OP is responsible for establishing land use controls for the District. DCRA is responsible for administering the guidelines that were once adopted into law.	Ongoing
1981	Protect and preserve green space by limiting size of buildings on house and apartment lots.	City-wide	OP	4194	Through the project review process, the OP will work to preserve open space as appropriate. Buildings are limited in size by the floor-area ratio, which provides flexibility for the building to the site.	Ongoing
1982	Minimize rate of storm water run-off by maintaining present green space areas.	Cluster-wide	OP	4607	Through the project review process, the OP will work to preserve open space as appropriate. However, the OP is not directly involved in the review of stormwater runoff, which is a responsibility of the Department of Environmental Health.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 3: **Green Space, Parks, and Bike Trails**

OBJECTIVE 4: Preserve the natural system of Klingle Valley as an integral part of a linked ecological system as envisioned by Frederick Law Olmsted.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1983	Protect Klingle Valley and other stream valleys from urban pollution while highlighting their function as vital parts of an entire ecological system, which runs into Rock Creek, the Anacostia and Potomac Rivers, and the Chesapeake Bay. This system is integral to our safe water supply and affects the air we breathe. (Note: Washington, DC, is one of the seven most polluted cities in the United States, according to "State of the Air 2001," a study by the American Lung Association.)	Klingle Valley and Melvin Hazen Park	NPS	4197	NPS is willing to meet with DPR to discuss this action further. Contact Cindy Cox, Assistant Superintendent of Rock Creek Park, at 202-282-1063 or 202-895-6000 for more information.	
			DOH	4196	DOH's water quality program will continue monitoring all District streams and providing efforts to protect them from pollution. The program is currently assessing the Klingle Valley stream and will work to prevent degradation of the water supply. The program can be reached at 202-535-2190.	Ongoing
			DPR	7127	DPR is setting up a comprehensive meeting with NPS to address these grievances. Please contact the Chief of Planning for more specific information on this and related issues at 202-673-7665.	FY2002
1984	Preserve stream valleys (Klingle Valley and Melvin Hazen) in Olmsted's comprehensive plan as green finger parks accessible to citizens in a dense urban hardscape.	Klingle Valley and Melvin Hazen Park	DPR	4608	DPR is setting up a comprehensive meeting with NPS to address these grievances.	FY2002
			NPS	4198	Currently, Klingle Valley Stream is DC Roadway, but NPS will meet to discuss. Contact Cindy Cox, Assistant Superintendent of Rock Creek Park, at 202-282-1063 or 202-895-6000 for more information.	
1985	Promote Klingle Valley and Melvin Hazen as a tributary nature laboratory for public and private school students and teachers. (There are approximately 20 public and private schools in the neighborhood, and other city schools have easy access by nearby Metro.)	Klingle Valley and Melvin Hazen Park	NPS	4199	Rock Creek Park currently does this activity. Contact Cindy Cox, Assistant Superintendent of Rock Creek Park, at 202-282-1063 or 202-895-6000 for more information.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 3:

Green Space, Parks, and Bike Trails

OBJECTIVE 4:

Preserve the natural system of Klinge Valley as an integral part of a linked ecological system as envisioned by Frederick Law Olmsted.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1986	Build a stairway to Klinge Valley at one end of Connecticut Avenue bridge to provide direct access to trails and paths for citizens in the area and for those who arrive by nearby Metro.	Connecticut Avenue at Klinge Valley	DDOT	4200	DDOT will inspect those locations for appropriate determinations of streetscape improvements.	Ongoing
1986	Build a stairway to Klinge Valley at one end of Connecticut Avenue bridge to provide direct access to trails and paths for citizens in the area and for those who arrive by nearby Metro.	Connecticut Avenue at Klinge Valley	NPS	4610	NPS is willing to meet with DPR to discuss this action further. Contact Cindy Cox, Assistant Superintendent of Rock Creek Park, at 202-282-1063 or 202-895-6000 for more information.	
1987	Provide Klinge Valley, as a nature and park preserve, with divided hiking and biking trails and signage at each entrance.	Klinge Valley	NPS	4201	NPS is willing to meet with DPR to discuss further. Contact Cindy Cox, Assistant Superintendent of Rock Creek Park, at 202-282-1063 or 202-895-6000 for more information.	
			DDOT	4611	Following DDOT's report, the Mayor announced in January 2001 that Klinge Valley will remain closed unless the Council intervenes.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 3: **Green Space, Parks, and Bike Trails**

OBJECTIVE 5: Protect and maintain clean, safe, and usable green spaces, including small park lots and green traffic islands.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
229	Require and enforce DDOT and DPR Tree and Park Maintenance Plan to preserve older trees and to trim, remove, and replace trees.	Cluster-wide	DPR	1897	DPR does not have a tree maintenance budget but will recommend a budget for FY2003 and beyond.	FY2003
			DDOT	800	Dead trees are being removed on a daily basis. Once dead trees are moved, the sites are placed on a planting list. DDOT began a tree-trimming blitz by Ward in August 2001. Community can also contact the new City Forester, Mark Buscaino, for more information.	FY2002
			CTEF	799	Contact Sheila Hogan, Executive Director of the CTEF, at 202-833-4010.	
230	Trim trees throughout area on a regular basis, and coordinate with power and cable companies so that trees are not cut and killed by arbitrary trimming.	Cluster-wide	DDOT	801	DDOT currently works with utility companies to ensure maintenance of trees. A tree-trimming blitz by Ward began in August 2001. DDOT supplies tree-trimming specs to the utility companies.	FY2002
			DPR	1898	DPR does not have a tree maintenance budget but will recommend a budget for FY2003 and beyond.	FY2003
1988	Educate citizens on follow-up care of trees and green space in their areas, from old trees to new saplings (Example: Adopt-a-Tree program).	Cluster-wide	DDOT	4203	DDOT is currently expanding and implementing a website for tree maintenance for the public. DDOT has distributed door hangers in neighborhoods for the maintenance of newly planted city trees. DDOT has hired a new City Forester.	Ongoing
			CTEF	4202	Contact Sheila Hogan, Executive Director for the CTEF, at 202-833-4010.	

Agency Responses to Citizen Priorities

PRIORITY 3: **Green Space, Parks, and Bike Trails**

OBJECTIVE 5: Protect and maintain clean, safe, and usable green spaces, including small park lots and green traffic islands.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1989	Schedule regular and frequent programs of maintenance and cleaning of Klinge Valley and Melvin Hazen park areas.	Klinge Valley and Melvin Hazen Park	NPS	4205	NPS is willing to meet to discuss this action further. Contact Cindy Cox, Assistant Superintendent of Rock Creek Park, at 202-282-1063 or 202-895-6000 for more information.	
			Community	6521	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
231	Restore the small, triangle park at the intersection of Woodley Road and 29th Street. Current dead trees and stumps are creating hazards.	Woodley Road at 29th Street	DPR	802	DPR will coordinate with NPS (which has jurisdiction over this park) to get this property cleaned up.	FY2002
1990	Participate in CTEF's "Tree Keeper" digital map program.	Cluster-wide	Community	4612	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			CTEF	4207	Contact Sheila Hogan, Executive Director of the CTEF, at 202-833-4010.	

Agency Responses to Citizen Priorities

PRIORITY 3: **Green Space, Parks, and Bike Trails**

OBJECTIVE 5: Protect and maintain clean, safe, and usable green spaces, including small park lots and green traffic islands.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1991	Establish a formal program (with DDOT and DPR) for continuing public and private tree and green space maintenance.	Cluster-wide	DDOT	4209	DDOT is currently expanding and implementing a website for tree maintenance for the public. DDOT has distributed door hangers in neighborhoods for the maintenance of newly planted city trees. DDOT has hired a new City Forester.	Ongoing
			DPR	4613	DPR does not have a tree maintenance budget. DPR will recommend a budget for FY2003 and beyond. (DDOT) and will work or coordinate with DDOT as need ed.	Ongoing
			Community	6522	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			CTEF	10213	Contact Sheila Hogan, Executive Director of the CTEF, at 202-833-4010.	

Agency Responses to Citizen Priorities

PRIORITY 3:

Green Space, Parks, and Bike Trails

OBJECTIVE 6:

Protect and maintain clean, safe, and usable green spaces, including small park lots and green traffic islands.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1992	Provide separate bike and hiking trail systems throughout public park areas.	Cluster-wide	NPS	7128	NPS will be working with DDOT. Contact Rick Metzinger, Bicycle Coordinator at the National Capital Region's Office of Land Use and Planning, for more information.	
			DPR	4211	NPS is a primary player in development of these types of plans but, where applicable, DPR will work with DDOT to accomplish the same. (Several meetings between DDOT and DPR have already taken place to discuss bike and pedestrian pathways, etc.) Please contact our Chief of Planning for more information on this issue at 202-673-7665.	FY2002
			DDOT	4210	DDOT will be conducting a District-wide Bicycle Plan beginning in FY2002 with completion in FY2003. Contact the Bicycle Program Manager for further information at 202-671-2331.	FY2002
1993	Develop a natural hike/bike circuit trail, including the east end of the Zoo, Kingle Valley, and Melvin Hazen, to provide a premier Washington nature trail in the midst of asphalt hardscape. Publicize the trail through brochures, website, and contact with travel writers and agencies.	Cluster-wide	DPR	4214	NPS is a primary player in the development of these types of plans but, where applicable, DPR will work with DDOT to accomplish the same. (Several meetings between DDOT and DPR have already taken place to discuss bike and pedestrian pathways, etc.)	FY2002
			NPS	7129	NPS will be working with DDOT on this. Contact Rick Metzinger, Bicycle Coordinator at the National Capital Region's Office of Land Use and Planning, for more information.	
			DDOT	4213	DDOT will be conducting a District-wide Bicycle Plan beginning in FY2002 with completion in FY2003. Contact the Bicycle Program Manager for further information at 202-671-2331.	FY2002
			Community	4215	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 3: **Green Space, Parks, and Bike Trails**

OBJECTIVE 6: Protect and maintain clean, safe, and usable green spaces, including small park lots and green traffic islands.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1994	Organize a schedule of walking tours of Klingle Park (or including the circuit) with a qualified nature guide.	Klingle Park	Community	6523	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
1995	Provide bike racks at public sites. Some examples follow: 2nd District police station, public libraries, post office, fire houses, and business areas. (Also included as Priority 2, Objective 2, Action Step f.)	City-wide	DDOT	4218	DDOT will be conducting a District-wide Bicycle Plan beginning in FY2002 with completion in FY2003. Contact the Bicycle Program Manager for further information at 202-671.2331.	FY2002
1996	Place "No Bicycling" sidewalk symbol signs on the heavily traveled pedestrian sidewalk on the Zoo circuit from the Cleveland Park to the Woodley Park Metro.	Connecticut Avenue from Woodley Park Metro to Cleveland Park Metro	DDOT	4219	DDOT will be conducting a District-wide Bicycle Plan beginning in FY2002 with completion in FY2003. Contact the Bicycle Program Manager for further information at 202-671-2331.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 3:

Green Space, Parks, and Bike Trails

OBJECTIVE 7:

Educate citizens; sponsor and encourage the improvement of public thoroughfares.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1997	Replace hazardous sidewalks, including those broken by roots. Coordinate with CTEF on tree protection measures when replacing sidewalks.	Cluster-wide	DDOT	4221	Community should report hazardous locations to 202-727-1000.	Ongoing
			CTEF	4220	Contact Sheila Hogan, Executive Director for the CTEF, at 202-833-4010.	
1998	Provide benches in key locations, particularly in areas frequented by senior citizens (Hecht's downtown square as a model).	Cluster-wide	DDOT	4222	DDOT will inspect these locations for appropriate determinations of streetscape improvements.	Ongoing
1999	Work with city and neighborhood organizations and businesses to do as follows: landscape areas around the proposed new Giant food store and parking lot on Wisconsin Avenue and Macomb Street, place planters against walls to free sidewalks for pedestrians in heavy traffic areas such as the Zoo, and landscape areas around schoolyards and playgrounds to provide a green campus atmosphere for learning.	Cluster-wide	Community	4615	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD
			DPR	6524	DPR has recently hired the department's first Landscape Architect to contribute to the maintenance and beautification of parks. Replacement/ or repair of lighting, benches, trash cans, and other amenities has been built into the FY2003 budget. Working with the community and hearing their recommendations is always a priority.	FY2002
2000	Provide public information and programs to citizens in order to increase a sense of civic responsibility and participation in the quality of life of the neighborhood and the maintenance of public and private open space.	Cluster-wide	Community	4616	Success of this action will depend on community and individual action. ANCs, citizens, community organizations, nonprofits, and others are encouraged to help implement this action.	TBD

Actions With No Commitments

Even though District agencies considered all actions that this Cluster identified, a number of actions were suggested by citizens through the SNAP process that did not receive a commitment. Reasons for a lack of commitment included the fiscal limitations (not enough money is currently available in the agency's budget), the particular agency with the authority to implement an action disagreed with the strategy, or the action needed more internal analysis before a commitment was made. Those actions included the following:

PRIORITY 1:

More Responsive and Effective Government, Especially in Zoning and Building Code Enforcement

Action	Location	Agency	Agency Response
Hire additional building code inspectors and enforcement officials to ensure that building codes are effectively complied with throughout the city.	City-wide	DCRA	DCRA cannot commit to hiring additional building code inspectors because of recent budget cuts.
Establish a separate administrative law judge or magistrate to deal exclusively with land use cases in the District.	City-wide	DCRA	The Office of Adjudication is responsible for dealing with land use cases. Given staffing limitations, it is impossible to limit any one administrative law judge to hearing land use cases exclusively.
Discontinue self-certification for building code compliance and environmental screening and evaluations. All certifications and approvals are the direct responsibility of the government agencies whose missions it is to ensure that the health, safety, and welfare of District residents are properly protected.	City-wide	DCRA	DCRA must administer existing regulations. Action would require proposed legislative action by interested parties. To learn more, contact the Office of General Counsel at 202-442-8400.
The codes or regulations should be amended to provide that the LTR automatically triggered by formal resolution of the affected Advisory Neighborhood Commission or Commissions.	City-wide	OP	The OP does not support this delegation of authority.

Actions With No Commitments

PRIORITY 2:

Improved Transportation Management and Parking Regulations and Enforcement

Action	Location	Agency	Agency Response
Consider use of citizen enforcement patrols for things such as radar on neighborhood streets and parking warning notices that look like tickets for illegal parking.	Cluster-wide	MPD	It is not recommended that MPD use citizens for traffic enforcement; traffic enforcement situations can be extremely dangerous, and there would be liability issues for the department.

Overview

While this Strategic Neighborhood Action Plan outlines and begins to address the key priorities identified by the neighborhoods in your Neighborhood Cluster, several other neighborhood initiatives are playing a major role in improving the quality of life in our neighborhoods. Those initiatives include the following:

Neighborhood Service Initiative (NSI)

Neighborhood Service strives to find permanent solutions—not just quick fixes—for persistent problems in every Ward. To this end, the NSI, in partnership with residents and 13 District agencies, has identified Persistent Problem Areas (PPAs) in the community. In most cases, when the Metropolitan Police Department has an active Police Service Area Plan (PSA Plan) or a Capital Community Plan, a PPA work plan was developed. Those areas have recurring problems that

need the cooperation and coordination of many government agencies to ensure that they become clean, safe, and healthy neighborhoods. Through a Core Team approach, 13 government agency representatives come together weekly in each Ward to develop and implement work plans in an effort to mobilize, reclaim, revitalize, and sustain abatement of the problems in PPAs.

Transforming Schools Initiative (T-9)

In FY2001, DCPS selected nine schools to reconstitute and transform including facilities, curriculum, and staffing. In FY2002, another set will be selected, as well as in FY2003. Several existing schools will serve as a pilot for the new “neighborhood places” model of coordinated, neighborhood-based social services being implemented by the District agencies. *Please contact Helen Flag at 202-442-5023 to learn more about this initiative.*

Home Again: Renovating Our City's Abandoned Properties

This initiative will promote the development of the District's vacant and abandoned properties by gaining site control of the properties and by selling them to developers, who will renovate them into new homes. The initiative will begin by gaining site control in five neighborhoods: Columbia Heights, Ivy City/Trinidad, Near Northeast, Rosedale, and Shaw. Then it will expand throughout the city. The initiative's goal is to provide at least 30% of the homes to low-income families. *Please contact Neal Drobenare at 202-727-3899 to learn more about this initiative.*

Other Neighborhood Initiatives

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Partnership for Problem Solving

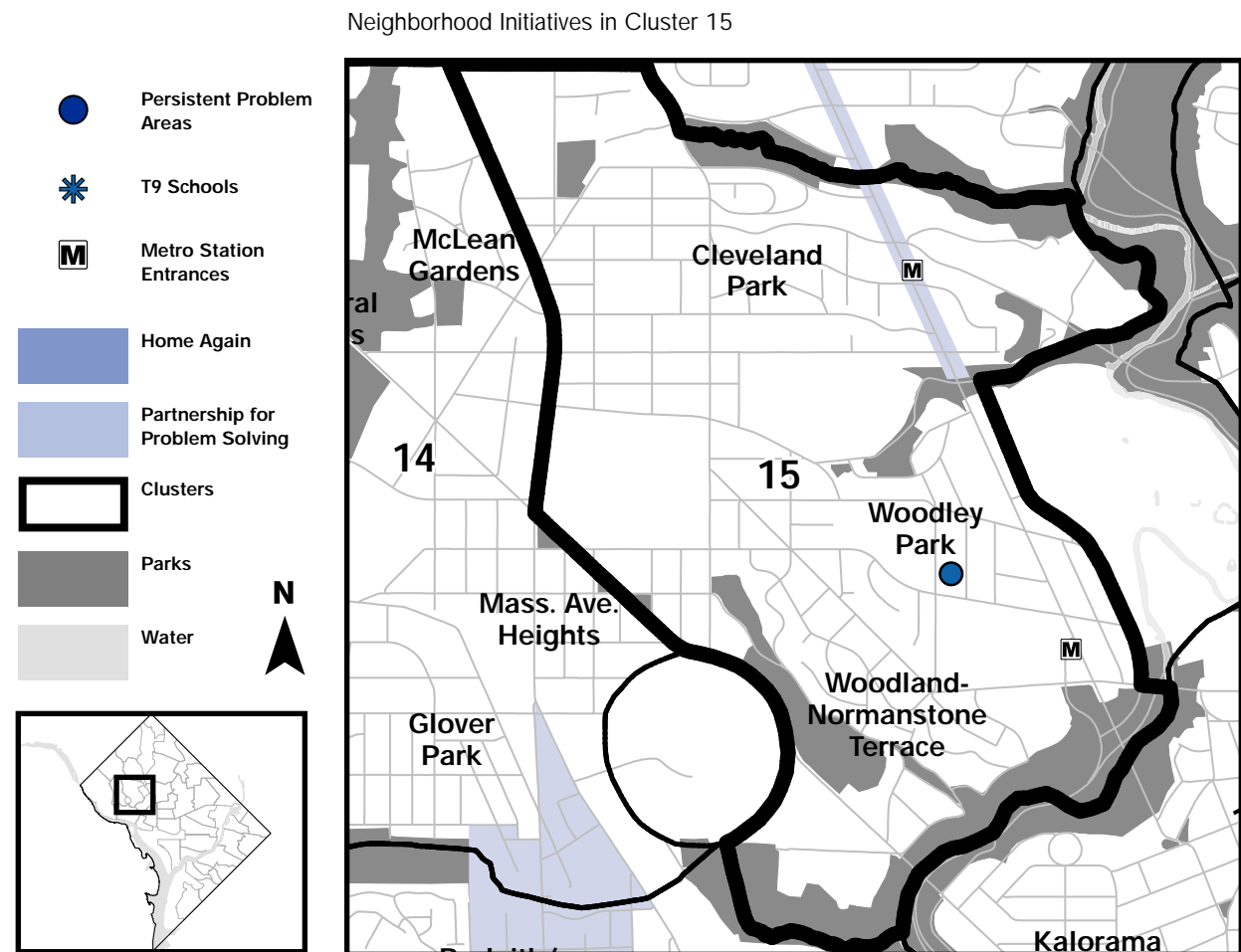
Police Lieutenants are working in partnership with the community and other stakeholders to address local public safety problems. They are developing plans specific to Police Service Areas (the geographic units that the police have implemented in the city) to facilitate the collaborative problem-solving process and to address public-safety issues. Strategies that have been developed focus on addressing offenders, victims, and locations and consist of three types of approaches: focused law enforcement, neighborhood partnership, and systemic prevention. *Please contact Ann Russell at 202-727-1585 to learn more about this initiative.*

Transit-Oriented Development (TOD)

TOD is a land use strategy to accommodate new growth, strengthen neighborhoods, and expand choices and opportunities. TOD capitalizes on bus and rail assets to stimulate and support vibrant, compact, diverse, and accessible neighborhood centers within walking distance of transit. TOD is a strategy that allows for a rich mix of uses—residential, retail, and work places—at densities that are appropriate for the neighborhood. *Please contact Karina Ricks at 202-442-7607 to learn more about this initiative.*

In many instances, the issues addressed in the SNAPs directly link with other neighborhood initiatives, thus creating synergy in areas that will receive substantial public and private resources.

The Neighborhood Initiatives map on the following page depicts the above-mentioned initiatives that are located in your Cluster.



Your SNAP is a living document, not just a plan collecting dust on a shelf. In fact, a number of activities are currently under way to ensure that the priorities highlighted in this document are addressed. The following are examples:

Progress Updates to Your SNAP

The Office of Neighborhood *Action* is monitoring the status of projects with District agencies. A status update meeting will be held in each Ward twice a year to share with residents the progress of the commitments.

Implementation of Citizen-Driven Actions

The success of this plan depends on a strong partnership among District agencies, other agencies, businesses, community development corporations, the faith community, and you. To find community partners to help implement citizen actions, the Office of Neighborhood *Action* will be making contacts in your Cluster. You are strongly encouraged to take the initiative, to pull people or groups together, and to champion one of these actions. Please contact the Office of Neighborhood *Action* (at 202-727-2822) to learn where you might be able to help.

Role of your Neighborhood Planner

Your Neighborhood Planner will be responsible for implementing several actions in this Ward. During this coming year, Robert Collins will continue to work with you and the District Department of Transportation on the Ward 3 Traffic Policy Committee. He will also help initiate a Building and Land Regulation Task Force for Ward 3, as part of the Neighborhood *Action* Team and will begin a Strategic Development Plan for the Upper Wisconsin Avenue corridor in Cluster 11.

What Happens
Now

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The Strategic Neighborhood Action Plans were built heavily on past and present plans and documents that have been developed by your neighborhood and the city. For your reference, we have listed a number of relevant plans and documents for your area. Many of these plans are accessible on the Neighborhood *Action* website at <www.neighborhoodaction.dc.gov> or at your local library.

Reference Materials

Plan:	Date Completed:	Plan Development Led by:
Cluster 15 FY 2003 Citizen Budget Guide and Worksheet	March 18, 2002	DC Government
Cluster 15 Visioning Workshop Summary Report	Summer 2001	DC Government, DC Office of Planning
Cluster 15 Databook	Winter 2001	DC Government, DC Office of Planning
Ward 3 Plan	1998	DC Government, DC Office of Planning
City-wide Comprehensive Plan	1998	DC Government, DC Office of Planning

Action Plan Partner Abbreviations

ABRA	Alcoholic Beverage Regulation Administration	DMCYF	Deputy Mayor for Children, Youth, Families, and Elders	NSO	Neighborhood Stabilization Officer
CAH	Commission on Arts and Humanities	DMH	Department of Mental Health	NTHP	National Trust for Historic Preservation
CBO	Community-Based Organization	DMPED	Deputy Mayor for Planning and Economic Development	OCA	Office of the City Administrator
CDC	Community Development Corporation	DMPSJ	Deputy Mayor for Public Safety and Justice	OCC	Office of Corporation Counsel
CFSA	Child and Family Services Administration	DMV	Department of Motor Vehicles	OSCC	Office of the Clean City Coordinator
DBFI	Department of Banking and Financial Institutions	DMO	Deputy Mayor of Operations	OCFO	Office of the Chief Financial Officer
DCFD	DC Fire Department	DOC	Department of Corrections	OCP	Office of Contracting and Procurement
DCHA	DC Housing Administration	DOES	Department of Employment Services	OCTO	Office of the Chief Technology Officer
DCHFA	DC Housing Finance Authority	DOH	Department of Health	OLBD	Office of Local Business Development
DCMC	DC Marketing Center	DPR	Department of Parks and Recreation	OP	Office of Planning
DCOA	DC Office of Aging	DPW	Department of Public Works	OPM	Office of Property Management
DCOP	DC Office of Personnel	EMA	Emergency Management Agency	OTR	Office of Tax and Revenue
DCPL	DC Public Libraries	EOM	Executive Office of the Mayor	OZ	Office of Zoning
DCPS	DC Public Schools	FEMS	Fire and Emergency Medical Services	PSA	Police Service Area
DCRA	Department of Consumer and Regulatory Affairs	FHA	Federal Housing Administration	TCC	Taxi Cab Commission
DDOT	District Department of Transportation	IGO	Inspector General's Office	UDC	University of the District of Columbia
DHCD	Department of Housing and Community Development	MPD	Metropolitan Police Department	WASA	DC Water and Sewer Authority
DHS	Department of Human Services	NCRC	National Capital Revitalization Corporation	WCCA	Washington Convention Center Authority
DISR	Department of Insurance and Securities Regulation	NPS	National Park Service	WMATA	Washington Metropolitan Area Transit Authority
		NSC	Neighborhood Service Coordinator	ZAC	Zoning Advisory Committee
		NSI	Neighborhood Service Initiative	ZC	Zoning Commission

Your District Representatives

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Kelvin Robinson
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John Koskinen
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Council of the District of Columbia

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Council Chair

Jim Graham, Ward 1

Jack Evans, Chair Pro Tempore / Ward 2

James C. Lively, Chair, Advisory Neighborhood
Commission (ANC) 3B

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Adrian Fenty, Ward 4

Nancy J. MacWood, Chair, ANC 3C

Vincent Orange, Ward 5

Sharon Ambrose, Ward 6

John W. Finney, Chair, ANC 3D

Kevin Chavous, Ward 7

Sandra Allen, Ward 8

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David Catania, At-Large

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